HAFA ADAI *Welcome to*

ANDERSEN AFB, GUAM

CURRENT AS OF 02/2026

Håfa Adai and welcome to Andersen Air Force Base!

It is our pleasure to welcome you to the 36th Wing and the beautiful island of Guam. Whether you're here for the first time or returning, we're proud to have you as part of Team Andersen.

The 36th Wing's mission is clear: to be ready to execute the pacing OPLAN. Andersen is a strategic hub in the Pacific and plays a key role in supporting regional stability. You and your family play a vital role in accomplishing that mission. Your presence here matters, not just to the success of our operations, but to the strength of our community.

We know relocating comes with many questions, and we encourage you to connect with your sponsor and your unit's Key Support Liaison. They're here to support you and provide valuable resources before and after your arrival. You'll also find helpful information on the official Andersen AFB Facebook page.

We believe this assignment will be one of the most memorable and fulfilling experiences of your Air Force journey. Guam is rich in culture, natural beauty, and adventure. Take the time to explore and enjoy everything this incredible island has to offer.

Again, welcome to the team. We look forward to serving alongside you and your family.

CHARLES D. COOLEY
Brigadier General, USAF
Commander

TERESE COOLEY

VISIT
GUAM
LOVE

RELOCATION CHECKLIST

RELOCATION INFORMATION

12 to 24 Weeks (as early as possible)

- ☐ Begin disposing or giving away unnecessary household and personal items.
- ☐ Begin talking to your children about moving. Listen closely to what they say — and what they don't say. Small children may not be able to express their concerns verbally; older ones may not want to. Even very young children may have very specific apprehensions. Watch for behavior changes that may indicate things they aren't saying. Plan to revisit this over the next few months.
- ☐ Find out as much as possible about the new location — housing, schools, recreation, sports, etc. Go to *https://installations.militaryonesource.mil/military-installation/joint-region-marianas-andersen-afb* and search for the information on your new Base. Help your children do their own searches (or ask them to help you.)
- ☐ Contact the local Military & Family Readiness Center (M&FRC) and ask if there is an outbound Smooth Move workshop coming up. If you are going overseas, ask about Intercultural Relations (ICR) training, workshops, or resources.
- ☐ If you are going overseas, determine what additional constraints there may be on having your pets and automobiles at the OCONUS location.
- ☐ Begin taking digital photographs of household goods, especially those of particular value. You will use these photographs if you have to make a damage claim after receiving your shipment. Plan to hand-carry or mail them to yourself and leave copies with a friend.

12 Weeks:

- ☐ Schedule a transportation appointment.
- ☐ Schedule a customs appointment, if necessary.
- ☐ Begin cleaning major appliances to avoid last minute spring cleaning.
- ☐ If living off base, check your rental contract to determine how much notice you have to give. Your rental contract should have a military clause that enables you to leave without penalty due to military orders. You may have to give the landlord a copy of your orders if you are invoking the military clause.
- ☐ If you didn't do so when first discussing the upcoming move with your children, help them begin to assemble their "personal items boxes." These can be shoe boxes or similar sized containers that each child will hand carry. Contents are their choices. Expect them to change many times. Make sure that each child knows that the final selection must be made before the final pack out, but otherwise encourage this ongoing change management process.

8 Weeks:

- ☐ Notify your Personnel Officer if you have not yet received your orders.
- ☐ Request a sponsor, if you have not already done so, or if you have not been appointed one.
- ☐ Write to wives' clubs, support groups, old friends in the area, family and your sponsor.
- ☐ Plan to wrap vacation time around your move. Write or visit travel agencies, state visitor's bureaus and national park services to see what there is in the area you will be passing through.

7 Weeks:

- ☐ Get all necessary medical and dental work performed.
- ☐ Notify your landlord of your departure and make the necessary arrangements.
- ☐ Schedule house/apartment hunting trips and reserve temporary lodging.

6 Weeks:

- ☐ Call Family Housing to schedule a pre-termination inspection.
- ☐ If required, draw up a power of attorney to be left with a trusted friend so that someone can act legally on your behalf. For example, you may want to designate a friend to sell your automobile for you — this action would require a power of attorney. The power of attorney should be limited to the appropriate actions and time frame. The Base Legal Services office will do this free of charge.
- ☐ Get official copies of marriage licenses, divorce decrees, birth certificates, and naturalization papers — any documents showing your legal status. Also get all immunization records for every family member (including pets). Carry them with you when you travel.
- ☐ Notify current schools of your children's date of departure, and get records to take to the new school. If the school will not give you the records, ask if you can get certified copies. If not, write down the address and a point of contact for the current school so the new school can write for the records. Hand-carry records or copies.
- ☐ Get all the facts on procedures for shipping pets and automobiles and begin preparation.
- ☐ Make sure the Transportation Office has been contacted and appointment made to process your request for shipment and/or storage.
- ☐ You may need to allow two weeks to get an appointment. Orders are needed when you go for the appointment.
- ☐ Start using frozen and canned foods.

5 Weeks:

- ☐ Sort out closets; sell or give away castoffs.
- ☐ Begin estimating approximate weight of appliances, furniture, etc. Refer to the Defense Travel Management Office at ***https://www.defensetravel.dod.mil/site/perdiem.cfm***, for weight allowances. The M&FRC Relocation Assistance Program and the Base Transportation Office can offer help and guidance in estimating weight. Rule of Thumb: the total is more than you think.
- ☐ Give 30-day notice to landlord if living off base. Often, notice must be given on the 1st day of your last full month. Determine when your security deposit will be refunded. Ensure that the landlord has a good address to which to send the refund. Make sure that you have good contact info for the landlord so that you can follow up if the deposit is not sent in a timely fashion.
- ☐ Think about what to sell at a garage sale or consignment shop, and what you can take to the garbage dump.

4 Weeks:

- ☐ Ensure landlord has received termination notice.
- ☐ Notify utility companies of cut off dates.
- ☐ Notify the telephone company of when the telephone should be disconnected.
- ☐ Notify the cable TV company of when the cable should be disconnected.
- ☐ Make arrangements for, and ship privately owned vehicles.
- ☐ Send rugs, draperies, and other items out for cleaning.
- ☐ Obtain maps you will need for your trip.
- ☐ Retrieve any property you have loaned out, and return any borrowed items.
- ☐ Make arrangements for care of children on packing day. Plan to make sure each child has his/her personal items box, and that all items are still present at the end of the day.

3 Weeks:

- ☐ If you have not yet received flight instructions, notify your unit Personnel Officer.
- ☐ Make arrangements for travel to the airport.
- ☐ Close out charge, banking and checking accounts you no longer need. Get all the facts on procedures for shipping pets and automobiles and begin preparation.
- ☐ Obtain cash or travelers' checks for your trip. You may need extra cash when you arrive at your new location for deposits for utilities or your apartment, or in case you run into some unforeseen expenses.
- ☐ Get change of address cards from the Post Office and give them to your unit mailroom, mail to magazine companies to which you subscribe, income tax bureaus, friends, family, etc.

2 Weeks:

- ☐ If not already shipped, get the car serviced and clean it thoroughly.
- ☐ Have any prescriptions you need refilled. Get a new prescription for any medicines that may be difficult to obtain on the first visit to a new doctor (e.g., stimulant medication for ADHD, anti-depressants, etc.)
- ☐ Obtain referrals for new doctors, dentists, etc.
- ☐ Obtain a copy of all eyeglass prescriptions.
- ☐ Gather and organize documents that need to be hand carried (e.g., medical records, spouse employment files, etc.).
- ☐ Make arrangements to clean the house for inspection.
- ☐ Ensure that an appointment for your final check out inspection is set up.
- ☐ Pick up any items still at cleaners.
- ☐ Make provisions for family or friends to board or adopt pets that are not moving with you.
- ☐ Give away or dispose of plants not moving with you.
- ☐ Dispose of all flammable items such as paint, turpentine, charcoal lighter fluid, etc.
- ☐ Clear all installation offices necessary in order to depart.

1 Week:

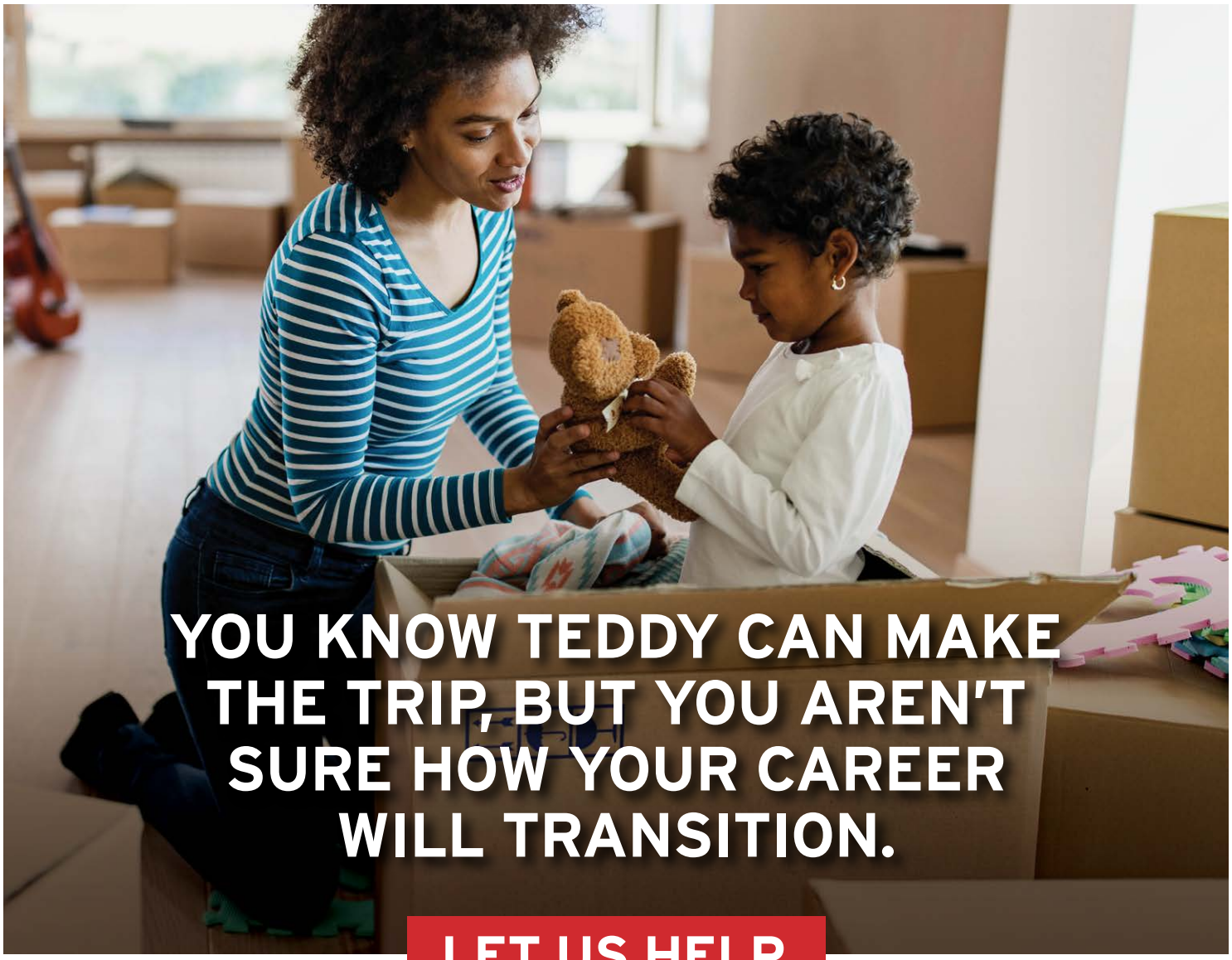
- ☐ Separate and tag items in the house — what's going with you/what's going to hold baggage.
- ☐ Dismantle the stereo, remove pictures from the walls and remove hardware.
- ☐ Check closets, storerooms, attic space, and garages to make sure that you are not forgetting anything.

Last Day before Departure/moving to Temporary Lodging:

- ☐ Return all items to the Loan Locker.

Save all paperwork and inventory forms the packers give you. Hand-carry them.

NOTES



LET US HELP.

Spouse relocation consultations are just the beginning.

Military OneSource offers a range of free 24/7 support for military spouses, service members and their families.

Personalized PCS Checklists • Stress relief tools • Document translation

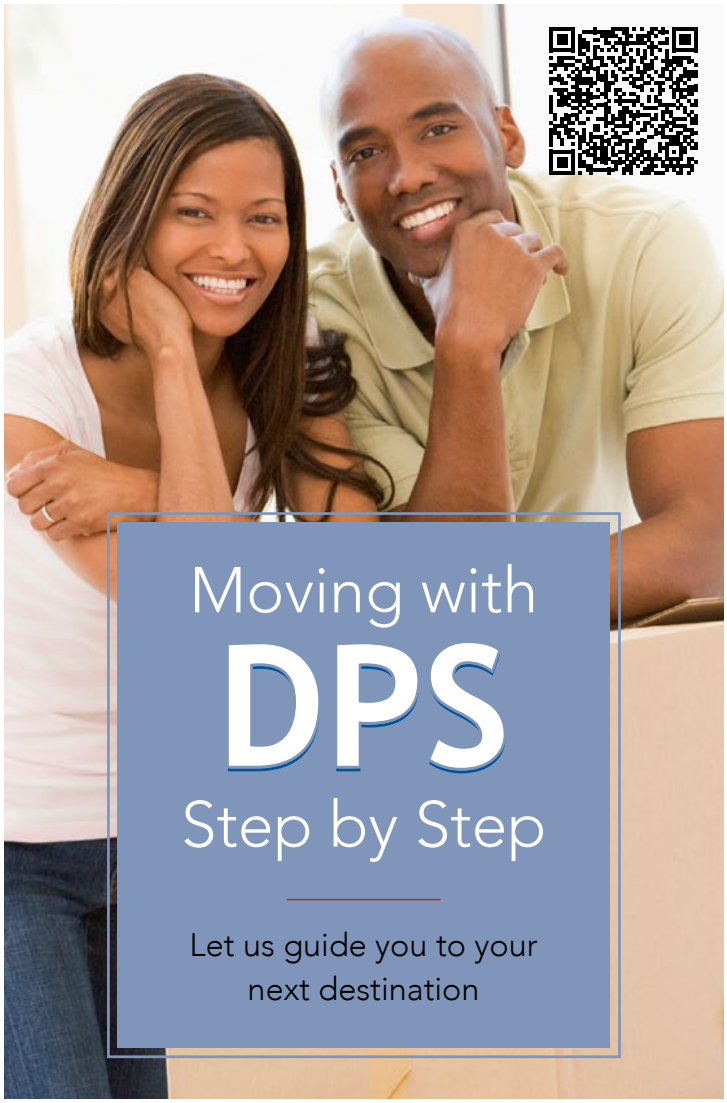
Spouse education and career support • Budgeting help • Installation info & more

From finances to fitness, taxes to transitions, Military OneSource is here to help you master your move and make the most of your life with the military. **Contact us at any time**.

MILITARY ONESOURCE

MilitaryOneSource.Mil/all-the-ways | 800-342-9647

SETTING UP A MOVE WITH DEFENSE PERSONAL PROPERTY SYSTEM (DPS)



Have you ever heard the old saying, "It's your move?" With the Defense Personal Property System, it really is your move. The DPS improves the household goods relocation experience and streamlines move management.

The DoD has established the following self-service options:

- ✓ Submit your move paperwork and complete Self-Counseling
- ✓ Track shipments
- ✓ File a claim online and settle a claim directly with your transportation service provider, or TSP
- ✓ Request full replacement value of lost and damaged goods
- ✓ Make sure only quality, reputable companies handle and ship your property by completing the Customer Satisfaction Survey, or CSS

To start or submit an application:

Visit: *https://www.ustranscom.mil/dtr/part-iv/dtr_part_iv_app_k_1.pdf*

Call: DPS Technical Assistance DPS Service Response Center: ***800-462-2176 option 5***

Email: *sddc.safb.dpshd@us.army.mil*

Helpful links

- It's Your Move booklet: *www.ustranscom.mil/dtr/part-iv/dtr_part_iv_app_k_1.pdf*
- DoD civilians: *www.ustranscom.mil/dtr/part-iv/dtr_part_iv_app_k_2.pdf*
- Click link for Personal Property Office: *https://installations.militaryonesource.mil/search?program-service=2/view-by=ALL*
- Plan My Move: *planmymove.militaryonesource.mil/*

10 Steps to DPS

1. Obtain a user ID and password from Electronic Transportation Acquisition, or ETA
2. Check compatibility/turn off pop-up blockers
3. Log in/acknowledge branch of service information
4. Complete the Self-Counseling
5. Provide supporting documents
6. Receive move confirmation
7. Track shipment
8. Arrange delivery
9. File Loss/Damage Report and/or Claim
10. Complete the CSS

CLICK HERE TO LEARN MORE

TEMPORARY LODGING ALLOWANCE (TLA)

Andersen Lodging: ***(671) 362-5501*** or ***(671) 979-5501/2*** | Andersen Housing Office: ***(671) 366-2127***
Unaccompanied Housing: ***(671) 366-2725/5391***

TLA is an allowance intended to partially pay members for the more than normal expenses incurred by a member/dependent(s) while occupying temporary lodging OCONUS. You must apply for TLA at the Housing Office of your permanent duty station ***within 48 hours*** of arriving on Guam. TLA will normally be authorized for the first 10 days. After that, it can be renewed in 10-day increments for up to 30 days with proof that you are seeking housing.

CAUTION:
If lodged off base, the hotel's government rate may be higher than the authorized TLA lodging rate.

Please visit the Defense Travel website to locate Max Lodging rate for Andersen AFB.
http://www.defensetravel.dod.mil/site/perdiemCalc.cfm

See chart below to determine the daily per diem and lodging ceiling. Take the Max lodging rate times the percentage applicable.

Example: Max Lodging Rate $150.00, member only
Computation: $150 x 100% = $150.00 would be the maximum TLA rate for reimbursement per night.

NUMBER OF ELIGIBLE PERSONS OCCUPYING TEMPORARY LODGING		LODGING PERCENTAGE	M&IE PERCENTAGE
1	Service member or one dependent (total one person)	100	65
2	Service member couples (total two persons - percentage each when lodging together)	65	65
3	Service member and one dependent, or two dependents (total two persons – percentage together)	100	100
4	Each additional dependent age 12 and older	35	35
5	Each additional dependent under age 12	25	25

TLA Calculator on AF Portal ***here***

AMC GRAM PASSENGER TRAVEL INFORMATION
ANDERSEN PASSENGER TERMINAL
734th Air Mobility Squadron

HAFA ADAI!
Terminal Hours: 0800 - 2000 Daily
Passenger Service Center: (671) 366-3545
DSN: 315-366-3545
24hr Flight Information: (671) 366-6148
Email: spacea.signup@us.af.mil
https://www.amc.af.mil/AMC-Travel-Site/Terminals/PACOM-Terminals/Andersen-AFB-Passenger-Terminal/
AMC Travel Info: http://www.amc.af.mil/Home/AMC-Travel-Site/

Dear Fellow Travelers, I want to take this opportunity to welcome you to the AMC Passenger Terminal at Andersen Air Force Base, Guam. We are committed to providing you with the best possible service.

In 2023, our passenger terminal was decimated by Super Typhoon Mawar. Through grit, problem solving, our Airmen designed a functional space with temporary portable offices to maintain continuous passenger support. We are excited to open a new $2.3M interim facility in the coming months worthy of the Airmen, families, and veterans who rely on our mission, while we continue to renovate and rebuild our official AMC terminal.

Let us know if you have any questions or concerns during your travels. Passenger service agents and AMC leadership at this facility are your best avenues for answers to your questions and concerns. Please give us the opportunity to address your issues. An option you have is the Interactive Customer Evaluation (ICE) form found at http://ice.disa.mil. This avenue allows you to leave comments for any AMC terminal.

//SIGNED//

GEOFFREY S. BRITZKE, Lt Col, USAF
Commander, 734th Air Mobility Squadron

Military Lodging Listing

Andersen Gateway Inns & Suites	(VERY LIMITED, Family Room/Single Room)	(671) 362-5501
US Naval Station Guam Gateway Inns & Suites	(3 Person max Suites/Single Room/Family Homes	(671) 339-5259

Civilian Hotel Listing

Alupang Beach Tower	(671) 649-9666	Guam Plaza	(671) 646-7803
Bayview Hotel	(671) 646-2300	Hilton	(671) 646-1835
Crowne Plaza	(671) 646-5880	Holiday Resort	(671) 647-7272
Grand Plaza Hotel	(671) 647-0630	Hotel Nikko	(671) 649-8815
Guam Reef Hotel	(671) 646-6881	Lotte Hotel	(671) 646-6811

*Some hotels on island can be booked by Andersen Gateway to provide you with better rates
"This does not constitute endorsement by AMC or the United States Air Force" Si Yu'us Ma'ase!

Ground Transportation

TAXI SERVICES WITH BASE ACCESS

Jacob Taxi	(671) 788-0627
Independent Taxi Dragon	(671) 483-6456
Enterprise Rent-A-Car AAFB	(671) 653-7368
Miki Taxi	(671) 646-2444
Stroll Guam	Mobile App only

Terminal Amenities

Infant changing table

Vending machines (cash only) are the only food option inside the terminal.

Water bottles are provided free of charge to all passengers.

Food delivery is authorized at the traveler's risk of having to be re-screened

Quick Reference Telephone Numbers

Base Operator	(671) 366-1110	American Red Cross	(877) 272-7337
Base Exchange	(671) 653-1141	PenFed Bank	1-(800) 247-5626
Pizza Hut (Delivery)	(671) 653-4812	USO (Royal Orchid Hotel)	(671) 647-4876
Subway (Delivery)	(671) 653-6775	USO (Andersen AFB)	(671) 654-4876
Chaplain Services	(671) 366-6139	SATO Travel	1-(210) 877-3357
Law Enforcement Desk	(671) 366-2910	Information, Tickets and Travel	(671) 366-1476
Visitor's Center (North Gate)	(671) 366-5477	Outdoor Recreation	(671) 366-5197

No-Smoking Policy: Smoking and the use of smokeless tobacco products is prohibited on all DoD aircraft.

Upon check-in, please inform agents of any unique requirements associated with hearing impairment, asthma, pacemakers etc. so we can better assist you.

Information current as of 15 SEPTEMBER 2025

AMC HQ IMT 76, 20040401, V2 PREVIOUS EDITION MAY BE USED

PATRIOT EXPRESS FLIGHTS

What is PATRIOT EXPRESS?

The Patriot Express, also known as the "Rotator" or "Cat B flight", is a Department of Defense (DoD) contracted commercial charter flight which provides international support to travelers on official duty and their families. The PE also provides Space-Available travel opportunities. The 618th Air Operations Center at Scott AFB, IL., schedules these flights on a recurring basis both to and from AMC commercial airports and military passenger terminals. These flights offer inflight amenities and operate similar to commercial airlines.

Amenities

Amenities may vary between carriers. Available meals and beverages are comparable to those offered in commercial airline business class. Special meals such as kosher, diabetic, vegetarian, and meals for children may be available when requested 48 hours in advance. Patriot Express flights may show current box office movies and provide headsets free of charge. Some flights offer 34 inches of legroom, compared to 31-32 inches on most commercial airlines.

Required Documentation

Passengers traveling in conjunction with a PCS or official travel must have in their possession a travel order or similar authorization issued by an appropriate authority, and an official identification card issued by a DoD Component, federal, State, or local government authority. In addition, passengers may be required to carry passports, visas, and immunization records etc. when applicable. Responsibility to obtain required documentation lies solely with you, the traveler. Additional information can be found by accessing *https://www.fcg.pentagon.mil/*.

Checking In

Passenger check-in opens 6 hours prior to departure at AMC commercial airport locations. If passengers do not elect to check-in early, the required show time is no later than 2 hours and 20 minutes prior to departure at BWI Airport, and 3 hours and 20 minutes prior to departure at SEA-TAC Airport. If you are departing from a military installation, please check with the passenger terminal personnel for specific check-in times. These times are designed to ensure on-time departures.

PATRIOT EXPRESS FAQ's

734 AMS

AMC Passenger Terminal
Andersen AFB, Guam

DSN 366-5165

COMM 671-366-5165

Operating Hours:

0700-2100

AIR MOBILITY COMMAND

CLICK TO DOWNLOAD

Baggage Allowance

Each passenger is authorized two pieces of checked baggage not to exceed 70 pounds and 62 linear inches (sum of length+width+height) each. Bags heavier than 70 pounds or larger than 62 linear inches will be counted as two pieces and an excess baggage fee may apply. Excess baggage rates vary but will not exceed $125 per piece. Baggage Exceeding 80 Linear Inches and/or 100 pounds WILL NOT be Accepted. Excess Baggage is Not Authorized for Space-Available Passengers.

Patriot Express Flights Carry-on Baggage

Carry-ons must fit under the seat in front of you or in an overhead bin. Approximate dimensions are 9" x 14" x 22" for a total of 45 linear inches.

Pets

Families in PCS status are authorized to transport their pets (cats and dogs only) on the PE, but are limited to two pets per family. Pet reservations are made through your Transportation Office. Passengers are responsible for obtaining and meeting all pet shipment requirements, quarantine, and fees associated with the shipment of their pet(s). Additional information can be found in our AMC *Pet Travel Brochure*.

Service Animals and Emotional Support Animals (ESA)

Service animals and ESA's are authorized to accompany passengers with disabilities in the cabin of the aircraft. Service Animals require written documentation issued by an agency verifying the animal has been trained as a service animal. ESA's require documentation from a licensed mental health professional (e.g., a psychiatrist, psychologist, or licensed clinical social worker). See the Pet Travel Brochure for specific documentation requirements. It's recommended that you contact your local Transportation Office or AMC Passenger Terminal to ensure your service animal can be accommodated. Service animals and ESAs are subject to country quarantine procedures. Specific information can be found by accessing *http://travel.state.gov* .

For more information, visit our AMC Travel Website *http://www.amc.af.mil/Home/AMC-Travel-Site/* or contact one of the two AMC Commercial Airport locations, your Local Transportation Office, or an AMC Passenger Terminal.

AMC Commercial Airport Locations

Baltimore/Washington
International Thurgood Marshall Airport (BWI)
(410) 918-6900 or DSN 243-6900
Toll-Free (877) 429-4262
Fax (410) 918-6932 or DSN 243-6932
E-mail *bwipax@us.af.mil*

Seattle/Tacoma
International Airport (SEA-TAC)
(253) 982-3504
Flight Recording (253) 982-0555 or DSN 382-0555
Fax (253) 982-3243 or DSN 382-3243
E-mail *seattle.gateway@us.af.mil*

HQ AMC Passenger Policy Branch
E-mail *org.amca4-71@us.af.mil*

HQ AMC
PET TRAVEL PAMPHLET

This pamphlet assists you in preparing to transport your pets aboard AMC Patriot Express (PE) flights in conjunction with permanent change of station (PCS). The Department of Defense (DOD) defines **pets as dogs and cats only**. Commercial carrier restrictions and regulations may differ, therefore if you have a commercial flight prior to, or following your PE flight, contact the airline to determine any additional requirements.

Scan the code to access the AMC Pet Travel pamphlet as of September 2025

CLICK TO DOWNLOAD

Department of Agriculture Check List

Contact Guam Department of Agriculture (DOA) to obtain an entry permit for my pet(s) and complete the following (671-300-7964/7966):

- ☐ Download/Obtain DOA's Animal Entry Permit: ***https://doag.guam.gov/wp-doag-content/uploads/2022/08/Application-for-Animal-Entry-Permit-July-2022-version-FILLABLE.pdf***
- ☐ Email Application for Entry Permit ***quarantine@doag.guam.gov***
- ☐ Email all paperwork necessary to obtain Entry Permit as stated in brochure
- ☐ Make payment arrangements for Entry Permit
- ☐ Complete FAVN for my pet(s) as well as all other necessary vaccinations stated in brochure PRIOR to my pet(s) flying out
- ☐ Follow up with my vet or lab where blood sample for FAVN was sent and make sure FAVN results have been mailed to Guam DOA. (163 Dairy Rd, Mangilao, GU 96913)
- ☐ Read new Reimbursement for pet travel fees - ***click here*** and Service animal statement of assurance - ***click here***
- ☐ Print, Read and Sign the ***Risk Acknowledgement Document (RAD)***. Present during check-in.
- ☐ Read about your pet's health & exposure to extreme heat. ***Click here for more information***

The Andersen Pet Lodge understands the nature of a military community, and therefore offers boarding & quarantine facilities to suit your needs. We have eight (8) boarding kennels for dogs, and four (4) for cats; (14) quarantine kennels for dogs, and six (6) for cats. Two pets of the same species and from the same household may be boarded together.

ANDERSEN AIR FORCE BASE FORCE SUPPORT SQUADRON

PET LODGE

BLDG. 20016, ANDERSEN AFB

OPEN DAILY 10 AM - 1 PM

VISITING HOURS:
DAILY 10 AM - 12:30 PM
(By appointment only)

PICK-UP & DROP-OFF:
DAILY 10 A.M. - 12:30 P.M.

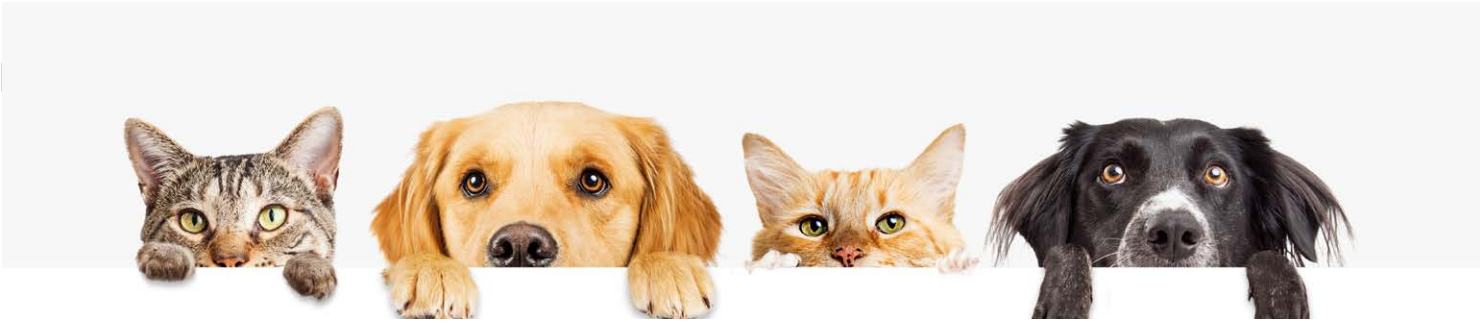
TEL: (671) 366-5020

36FSS.FSCT.PetLodge@us.af.mil

Andersen Pet Lodge Check List

Contact Andersen Pet Lodge Quarantine Facility to make a reservation for my pet(s) and complete and provide the following:

- ☐ Read Guam Department of Agriculture (DOA) Brochure
- ☐ Copy of my orders (if owner is still off island)
- ☐ Registration and Waiver forms (signed and dated) for both Andersen Pet Lodge and Andersen Bet Clinic
- ☐ Copy of current vaccinations list per pet (check DOA Quarantine Brochure for required vaccinations)
- ☐ Copy of my pet(s) itinerary/Airway Bill Number
- ☐ Copy of Health Certificate per pet (not to be accomplished more than 10 days from day of shipping out. Completed health certificate bearing an original or stamped signature with legible name, address and telephone number of the licensed veterinarian)
- ☐ Copy of Entry Permit per pet
- ☐ Email ALL required documents to *36FSS.FSCT.PetLodge@us.af.mil*



IMPORTANT! Post-Examination of pets are required after arrival of your pet(s) in Guam, please DO NOT forget to make the Vet Fee payment for this examination. Payments are required prior to release of pets, and can be made prior to or after pet arrival by contacting the Vet Clinic (671)366-3205 or email 36FSS.FSCT.PetLodge@us.af.mil, and/or visit their office (Arc Light Blvd., Bldg. 20011)

Obtaining a Guam Driver's License

For more information or questions, please contact the Legal Office at ***(671) 366-2937***

Active Duty Military Member *with* a valid driver's license:

Active duty military personnel assigned on Guam are not required to get a Guam license if their current license from one of the 50 United States or a United States territory is valid.

Active Duty Military Member *without* a valid driver's license:

Follow procedures for First Time Driver over 18 years of age.

Spouse or Dependent *with* a valid driver's license:

Spouses or dependents (age 18+) accompanying a military member assigned on Guam are not required to get a Guam license if their current license from one of the 50 United States or a United States territory is valid.

Spouse or Dependent *without* a valid driver's license:

Follow procedures for First Time Driver over 18 years of age.

First Time Drivers over 18 years of age:

- ☐ Possess a valid certificate of completion from a driver's education service consisting of 40 hours training (32 classroom hours and 8 in-car hours)
- ☐ Present valid ID such as Passport, Military ID, Green card, etc
- ☐ Complete Driver's License Application Form
- ☐ Pass written & road test
- ☐ Must be accompanied by a designated driver that is 21 years of age or older holding a Guam driver's license.

Individuals who have NEVER been licensed to drive must attend and successfully complete a defensive driver course before registering to take the written test. Once a certificate of completion has been obtained, the unlicensed driver must report to the Motor Vehicle Division with a licensed driver to register for the written test. If a minor, parents need to accompany minor applicant and must have a valid Guam driver's license.

Appointments are required to take the Driver's Written and Road examinations. **Call the Motor Vehicle Division, Driver's License Branch for appointments; the written exams are given by University of Guam.*

Fees: Written Exam $15.00; Learner's Permit $10.00 (valid for 2 yrs from date of issue); No charges for Road Examination.

Motorcycle License

If an Active Duty service member or a dependent has a valid motorcycle license from any of the 50 states of the United States or its territories, a Guam motorcycle license must be obtained within 30 days of arriving. No exam is required; except a vision test that is performed at the Department of Motor Vehicles. To transfer the motorcycle license costs $25; these are the documents that are required:

- ☐ The valid motorcycle license
- ☐ A valid picture
- ☐ ID (Military ID, Passport, Stateside ID, etc)
- ☐ Social Security Card – original or certification from the Social Security office

Privately Owned Vehicle (POV)

A Temporary Vehicle Permit from the Revenue and Tax Motor Vehicle Division is required for you to pick up your POV. The permit is good for five days and the fee is $5.00.

Service Members who are requiring a Vehicle Temporary Operating Permit can now proceed to the Department of Revenue and Taxation in Barrigada Heights to obtain the Temporary Operating Permit on their limited walk-in schedule on Thursdays and Fridays from 8:00 AM –12:00 PM (hours are SUBJECT to CHANGE).

The POV Office on Naval Base Guam will not release your POV without the temporary permit. Private Owned Vehicles (POV) must be currently insured, pass a Guam Safety Inspection, and must be registered with the Motor Vehicle Division before being operated on the roads of Guam. Service members are encouraged to contact their current vehicle insurance company to verify if vehicle coverage is effective on Guam.

Your vehicle must pass a safety inspection to be registered on Guam. You must have your current Vehicle Registration on hand to get a Safety Inspection. Inspection fee is $15.00. For more information, call the Department of Motor Vehicles, Vehicle Registration Branch at (671)635-1755/56/57, Monday through Friday 8:00 a.m. to 5:00 p.m.

Privately Owned Vehicle (POV) / Motorcycle Registration

Registering your vehicle - the following is needed to apply for Guam Vehicle Registration:

- ☐ Certificate of Ownership (title) or Lien from a financial institution
- ☐ The original manufacturer's Certificate of Origin
- ☐ Certification of Automobile Liability Insurance (Public Law 20-216)
- ☐ Complete Vehicle Registration Application Form
- ☐ A passed Guam vehicle safety inspection checklist

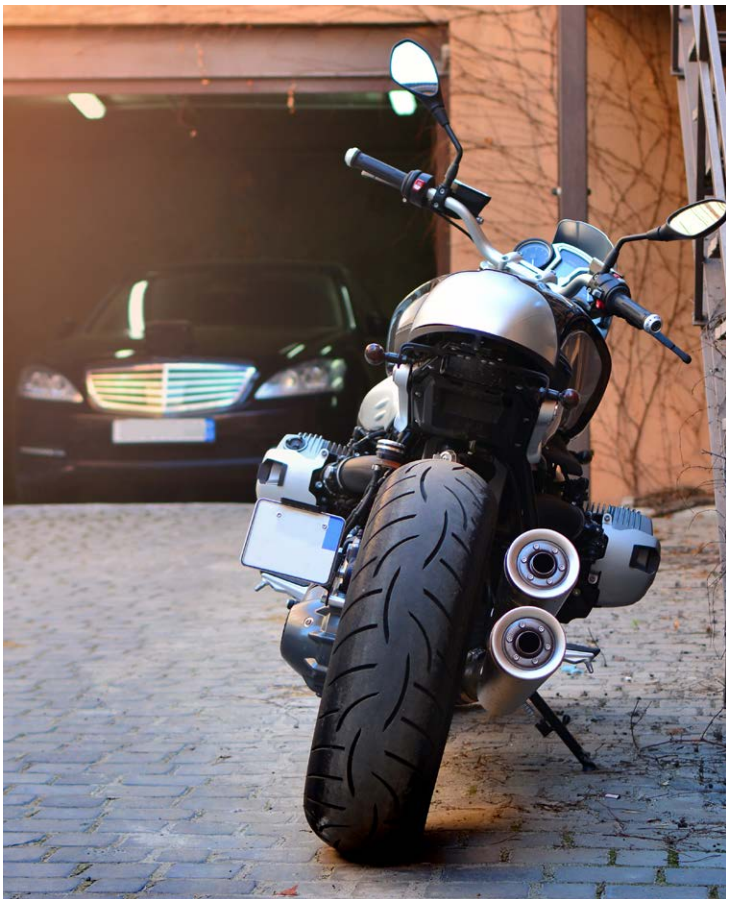
Service members may register their vehicles and maintain their current plates provided the plates are registered and that the state allows service members to keep their plates out of state.

Registering under the Service Members Civil Relief Act (SCRA)

You must meet the following requirements to register your vehicle under the Service Members Civil Relief Act:

- ☐ Be an Active Duty member of the U.S. Armed Forces
- ☐ Possess a current Military Identification Card
- ☐ Have current U. S. Mainland Vehicle Registration Certificate
- ☐ Pass a Guam Safety Inspection Checklist
- ☐ Certification of Automobile Liability Insurance (Public Law 20-216)
- ☐ Complete Service Members Civil Relief Act Application Form
- ☐ Only Active Duty Members can apply

Spouses and dependents with a power of attorney are not entitled to the benefits enumerated under Title 50 U.S.C. 511 Section 574 of the Service members Civil Relief Act.



FIREARMS INFORMATION

If you are bringing a firearm to Guam, you must register it with the Guam authorities within 30 days of arrival. You will be required to consent to a background check, obtain a firearms ID card, and then register each firearm. Andersen Security Forces requires separate registration of any firearms you plan to store on base (366-3110). Failing to properly register firearms can lead to criminal penalties and refusal of movers to ship your firearms when you PCS from Guam.

Firearms Application Process

Please pay close attention to the back side of the firearms application for requirements on receiving a firearms license. Also please be aware that there may be a wait time due to long lines.

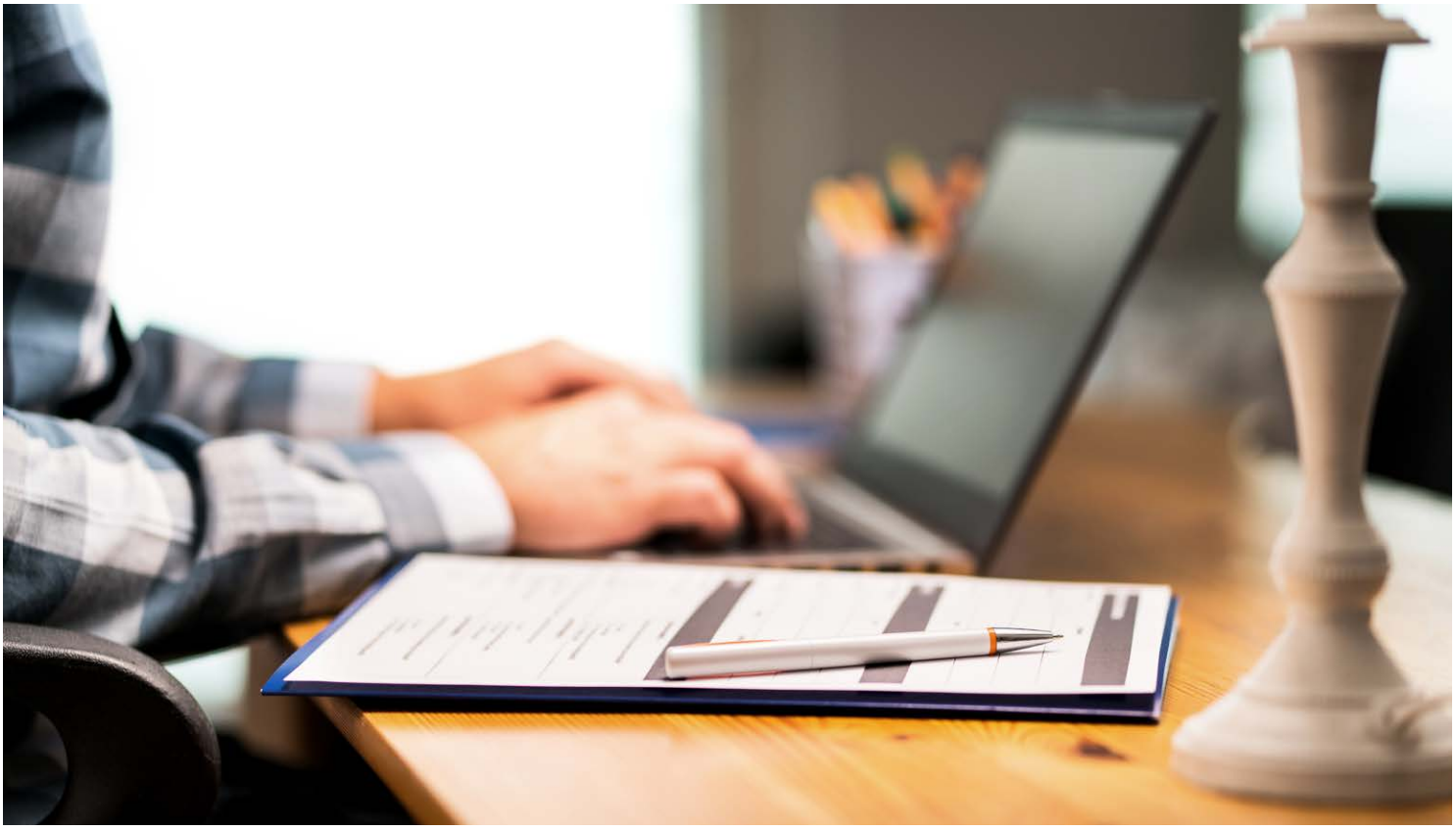
Applicants must go the Guam Police Department (GPD) located inside the ITC building 1st floor with application and money order (or cashier's check) in hand. The ITC building is white in color located on Rt. 1 across from Guam Premium Outlets. I.T.C. Building 590 S. Marine Corps Dr. Suite 131

GPD contact information:
(671) 475-8498 or (671) 475-8506
GPD Armory (671) 475-8618

Processing times are:
8:00am – 3:00 pm for Firearms Identification Card Processing *(First Time Applicants or Renewing Applicants requiring Fingerprinting)*

All of the information can also be found at:
http://gpd.guam.gov/faq/

After the firearms ID is obtained, firearms must be registered at the GPD armory.



PERSONAL PROPERTY CLAIMS

FEBRUARY 2024

This fact sheet applies to personal property shipments moving under the Defense Personal Property System (DPS) and Tender of Service (ToS). If you are moving under the Global Household Goods Contract (GHC), visit MilitaryOneSource.mil/GHC for similar program-related resources or contact your local transportation office for assistance.

1 Give notice of loss/damage within 180 days from delivery date

Provide your Transportation Service Provider (TSP) a written notice via:

1. "Notification of Loss or Damage AT Delivery" form completed with TSP on delivery day
2. "Notification of Loss or Damage AFTER Delivery" form in the Defense Personal Property System (DPS)
3. Email, fax transmission, or USPS and obtain a proof of receipt to verify date of delivery to your TSP

2 File a claim within 9 months from delivery date

File an itemized claim in DPS for every lost or damaged item. (For non-temporary storage (NTS) and direct procurement method (DPM) shipments, your claim may be emailed or mailed. Contact your NTS or DPM contractor who handled your shipment to confirm where to send your claim.

- The TSP must confirm receipt of your claim within **15 days**.

Alternate Filing Option: Quick Claim Settlement

If offered on delivery day, you may file paperwork in-person with the TSP to promptly resolve minor loss or damage. Quick Claim amounts will not exceed $2,000 total for shipments. Payment is made within 5 days of claim submission. You may still file other claims for loss or damage discovered after delivery, excluding the items filed under a "quick claim."

3 Work with the TSP to assess your claim

The TSP may send someone to inspect your items to determine payment or repair amount. For lost items, a tracer action will be initiated. Every effort will be made by the TSP to locate your missing items prior to advising you to file a claim.

- The TSP has 30 days to make an offer or deny liability for claims under $1,000 and 60 days on claims over $1,000. You can make counteroffers and the TSP must respond to each reply within 7 days.
- If repairing an item, the TSP must hire a repair company within 20 days and have that company inspect the item within 45 days.
- Offers for claims entered in DPS or communicated via email will be honored. If there is a dispute between two differing offers, the offer that is most advantageous (i.e., higher dollar value) to the customer will be honored. TSPs will update DPS with the final dollar amount when settled.
- For NTS and DPM shipments, the delivering TSP must notify you and the Military Claims Office (MCO) within 3 business days if denying liability. If denied by the TSP, you should file your claim with NTS/DPM Agent. If again denied, you may transfer your claim to the MCO.
- If the TSP has stopped communication, DO NOT dispose of damaged items, obtain an estimate, or repair any items without first contacting the MCO for approval.

4 Finalize the settlement or transfer to MCO

You may settle a claim by accepting in full or accepting and rejecting the offer for separate items. Individual items you reject can be transferred to your MCO for further review.

TSPs (to include NTS and DPM contractors) are required to:

1. Make payments NLT 30 days from the date the claim is settled in DPS.
2. Pick up salvage items within 20 days from inspection or within 30 days after being deemed "beyond repair."

DO NOT FEEL PRESSURED. Only accept an offer if you are completely satisfied.

NOT FULLY SATISFIED?

Consider contacting the MCO if the TSP has denied your claim, you choose not to accept the TSP's offer, or you have not heard from the TSP in 30 days. Please note all transferred claims are handled by the MCOs outside of DPS. After transferring your claim in DPS, do not dispose of any items. Note any further communication with the MCO will occur external to DPS.

OTHER TYPES OF CLAIMS:
(NON-HOUSEHOLD GOODS CLAIMS)

Privately Owned Vehicle(s) Claims

Option 1: On-site Settlement

- File a claim (valued at $1,500 or less) at the Vehicle Processing Center (VPC) during pickup.
- Payment will be sent electronically to your bank account.

Option 2: International Auto Logistics (IAL) Claim

- Obtain an estimate from a repair facility of your choice and submit to the IAL claims office.
- IAL will review, process, and settle your claim within 40 days from the date you filed a claim. However, you will have 10 business days to file a claim for loss and / or damage discovered after picking up your POV from the VPC.
- For more information, contact the IAL Claims department toll free at (855) 389-9499 and select "claims" from the voice menu. Claims may be emailed to claims@ialpov.us.

NOT FULLY SATISFIED?

Transfer your claim to the MCO for assistance.

Residential Damage Claims

Step 1: Document damage the day it occurs

Conduct a pre and post walk-around with the TSP noting any damages (interior and exterior) in writing. Take pictures for your records.

Step 2: Submit a claim

Contact the TSP directly within 7 days from the last date they were at your residence. The TSP may require you to submit a real property damage claim form.

Step 3: Conduct an inspection

The TSP may schedule an inspection within 15 days of notification. The repair estimate will be shared with you to determine payment. However, the TSP may pay your claim up front without an inspection being completed.

NOT FULLY SATISFIED?

Contact your local transportation office or consult with an attorney for guidance. MCOs do NOT handle residential damage claims and are prohibited from compensating for real property damage.

WHO TO CALL FOR HELP

1. Local Transportation Office (TO):
https://installations.militaryonesource.mil/search?program-service=39/view-by=ALL

2. DPS Help Desk:
Toll Free: 800-462-2176

3. Military Claims Office (MCO):

Air Force:
877-754-1212 or 937-656-8044
afcsc.ja@us.af.mil

Army:
usarmy.knox.hqda-otjag.mbx.cpcs@army.mil

Navy & Marine Corps:
888-897-8217 or 757-440-6315
norfolkclaims@us.navy.mil

Coast Guard:
D05-SMB-HHG@uscg.mil

DEPARTMENT OF THE AIR FORCE
36TH WING (PACAF)
ANDERSEN AIR FORCE BASE GUAM

29 January 2026

MEMORANDUM FOR ALL PERSONNEL UTILIZING AAFB OPC

FROM: 36 FSS/CC

SUBJECT: Andersen Air Force Base (AAFB) Official Postal Center (OPC)

1. Hafa Adai! Congratulations on your assignment to Guam! AAFB authorizes personnel with Permanent Chage of Station (PCS) Orders to use the General Delivery address for receiving mail for a max of 90 days. Once the member arrives on station, the OPC will hold General Delivery mail for a max of 30 days.

a. The member or sponsor must provide the OPC with a copy of PCS orders, an AF IMT 624, *Base/Unit Locator and PSC Directory Form* before sending any mail to AAFB. After initiating General Delivery, the OPC will hold all packages and mail for up to 60 Days BEFORE arrival and 30 days once arrived on station totaling 90 Days

b. Failure to submit an AF IMT 624 and a copy of PCS orders prior to sending mail to General Delivery will result in the mail being returned to the sender.

c. Should you neglect to provide a forwarding address, mail will be returned to the sender 30 days after the RNLTD.

2. Questions regarding these policies can be directed to the Official Postal Center at DSN 315-362-5682 or email 36fss.fsvp.omc@us.af.mil.

3. The General Delivery Address is:

Your Name
PSC 251 General Delivery
APO, AP 96542

Digitally signed by BEENE.NATHANIEL.DAVID.1283420260
Date: 2026.01.29 15:55:34 +10'00'

NATHANIEL D. BEENE, Lt Col, USAF
Commander, 36th Force Support Squadron

Post Office Box Information – Free vs. Paid

For those residing on Andersen are eligible for a FREE Post Office Box - Bring in the housing document plus two forms of ID to the Post Office.

For those residing off Andersen - For a FREE Post Office Box – DO NOT go to the Andersen Post Office. Customers must apply for a free PO Box at the Barrigada Post Office. Free PO Boxes are not automatically granted. Customer's physical address must meet specific requirements in order to qualify for a free PO Box. For example:

Eligibility for no fee Group E Box service does not extend to:

a. Individual tenants, contractors, employees, or other individuals receiving or eligible to receive single-point delivery such as delivery to a hotel, college, military installation, or transient trailer park.

b. Locations served, or eligible to be served, by central delivery or grouped receptacles such as cluster box units, apartment style receptacles, mailrooms, or clusters of roadside receptacles.

c. Locations where circumstances not within the control of the Postal Service preclude extension of carrier delivery, such as town ordinances, private roads, gated communities, ***unimproved or poorly maintained roadways****, or unsafe conditions; or.

d. Locations serviced by a delivery receptacle that a customer chooses to locate along a carrier's line of travel, and to which the Postal Service makes delivery.

**** This excludes many customers from obtaining a free PO Box.***

Bring in the following to the Barrigada Main Facility:

1. DPW map of residence (DPW map from permit center that shows the house number and street name along with the "House numbering system" document)
2. Lease agreement or Mayor's certification of residence (address must match DPW map)

When bringing in these items to the Postmaster, then it will be decided after reviewing documents whether or not you are able to receive a free post office box. The Postmaster is the only personnel authorized to sign for a free post office box.

For a PAID Post Office Box - You can go to any postal location as well as choose which location you would like.

1. You will need 2 forms of ID.
2. Lease agreement or Mayor's certification of residence.
3. Completed application form
4. Payment

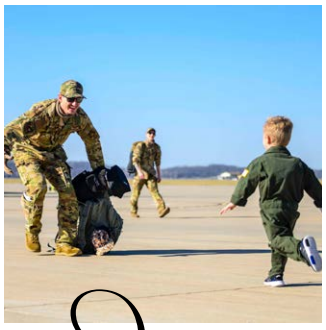
FOR MORE INFORMATION PLEASE CONTACT ANDERSEN BASE POST OFFICE AT

(671) 366-3243

MILITARY & FAMILY READINESS CENTER

36FSS.FSH@us.af.mil | (671) 366-8136
Consolidated Support Center,
Bldg 22026 O'Malley Ave, Rm 131, Andersen AFB

Follow us on Facebook
www.facebook.com/AndersenAFB-Military&FamilyReadinessCenter
or scan QR code



Assisting you in paradise

SUPPORT SERVICES

RELOCATION ASSISTANCE

Right Start

Mandatory 36th Wing orientation for in-bound personnel. We will provide you with the latest information and resources available to you.

Smooth Move Workshop

PCSing out? Let us help you make it a Smooth Move! Mandatory workshop for outbound personnel E-4 and below.

Spouse/Newcomer Orientation (SNO)

Find out about local services available to you and your family while learning about Guam, its environment, people and culture. You'll also get to try some local dishes and learn how to prepare them.

Loan Locker

Awesome resource to get you and your family through until your household goods arrive, or after you've packed out. Hours are Mon-Fri, 1300-1600, by appointment. A copy of PCS orders are needed upon check-out.

Sponsor Packages

Becoming a Sponsor? See us for informational packets about AAFB and Guam that you can forward to your in-bound personnel.

Sponsorship 101

Have you been selected to be a new sponsor? This informative training will allow you to learn how to make a first great impression and be the best possible unit sponsor.

Island Tour

Are you new to Guam? Are you interested in knowing more about the island and its rich history? If so, this tour is for you! Take advantage of our FREE "Hafa Adai" bus tour; enjoy scenic and historical information about this beautiful island.

FAMILY LIFE EDUCATION

Heart Link

A fun, informative workshop geared for AF spouses married 5 or less years. Learn about local resources, military customs, traditions, and so much more! Games, prizes, giveaways and lots of fun!

Bundles for Babies

Are you expecting a new baby? Attend this class and learn how to prepare financially for your baby. Receive a AAFES Gift Card* courtesy to AFAS to help with purchasing some of baby's first essentials. *(*conditional apply)*

Volunteer Resources Program

Looking for volunteer opportunities while stationed at AAFB? Let us help connect you with volunteer opportunities both on and off-base.

EMERGENCY ASSISTANCE

Air Force Aid Society

AFAS funds great programs for you! Programs include: Heart Link, Bundles for Babies, Give Parents a Break Childcare and PCS Childcare.

Casualty Assistance

The Casualty Assistance Representative (CAR) provides counseling on benefits and entitlements offered by a wide variety of programs to AF military members, retirees, and their dependents.

Emergency Family Assistance Center (EFAC)

The Emergency Family Assistance Center (EFAC) is established, implemented and sustained under the authority of the IEMP. EFAC processes help to assist service members and their families following an emergency/disaster response.

PERSONAL & FAMILY READINESS

Pre-Deployment Readiness & Reunion/ Reintegration

Preparing for or returning from a deployment? Mandatory pre-deployment and reunion briefings, by appointment. Let us help you ease the strain of deployment and tackle the challenges of reunion. Free morale calls & childcare vouchers.

Hearts Apart Program

Is your service member deployed? Join us for FREE family-friendly events. Call us to RSVP for these great events.

Key Spouse Program

Key Spouses are vital! They are the communication link between unit leadership and families, they play an important role in helping families prepare for deployment. See your unit CC or First Sergeant if you are interested in becoming a Key Spouse. A signed appointment letter is required prior to attending Initial Training.

Family Employment Readiness Program (FERP)

Need help with job search or updating your resume? Visit us today for employment assistance.

Exceptional Family Member Program – Family Support (EFMP-FS)

EFMP is a Department of Defense (DoD) program designed to provide support to military family members with special needs. EFMP-FS is the community support component offered by the M&FRC that provides local, state, and/or federal information, non-medical case management, and link to community resources.

Information and Referral (I&R)

The Information and Referral (I&R) services assist individuals and families to identify and clarity needs, determine appropriate forms of assistance and provide linkage to resources on and off-base.

CAREER SUPPORT & RETENTION

Personal Financial Management (PFM)

We offer information and education to help our service member and their families maintain financial readiness at every Financial Touch-point. Workshop and 1-1 appointment topics include:

- Developing a Spending Plan
- Debit/Credit Management
- First Duty Station-Officer
- Command Leadership Seminars
- TSP/BRS
- Credit Report Review
- PFM Forums
- Moving Off-Base

Transition Assistance Program (TAP)

During this week long workshop learn about fine-tuning your career strategy, create a resume, learn dynamic networking skills, and interviewing techniques. Briefing is mandatory for those retiring or separating from the military.

Survivor Benefit Plan (SBP)

The SBP counselor assists retiring members with issues and concerns to ensure that after their death, eligible survivors receive a portion of their military retired pay.

Supporting America's Military & Veteran families. Serving those who serve our nation.

The American Red Cross provides emergency communication services between military service members and their loved ones during times of crisis. Pre-deployment briefings and reconnection workshops are also provided to members of the armed forces and their families.

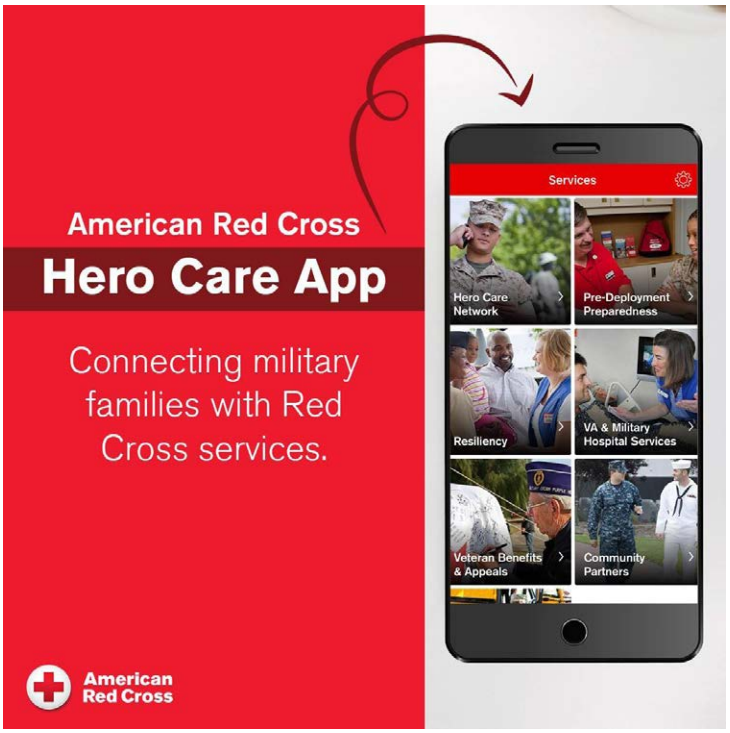
Another service available to Active Duty, Guard, Reserves, Veterans and their family members is information referral to community resources. Anyone from the military community needing support for childcare, employment, food, clothing, utilities, housing, and other essentials can call the Red Cross for referrals that can best meet their needs.

Those needing help with immediate and serious needs such as being stranded in bad weather, impending homelessness, or life-threatening matters can also contact the American Red Cross for assistance.

To access support from the American Red Cross 24/7:

Call the Red Cross Hero Care Center at ***1-877-272-7337***
Andersen AFB: ***(671) 366-2574/688-0283***
Guam Chapter (Main Office): ***(671) 472-6217/9***

Go online at *www.redcross.org/get-help/military-families/emergency-communication.html*



Download the free Red Cross Hero Care App at app stores for smartphones and tablets or at *www.redcross.org/get-help/how-to-prepare-for-emergencies/mobile-apps.html*

Watch a video on how to submit online request for Military Emergency Assistance.

Click on video to play or view it here:

https://youtu.be/kC-lweHS5qo

EFMP Exceptional Family Member Program

Andersen Air Force Base Military & Family Readiness Center Exceptional Family Members Program – Family Support

At the M&FRC, and EFMP-Family Support (EFMP-FS) Coordinator is available to ensure each family receives comprehensive coordinated family support through the military and/or civilian community.

Relocation

M&FRCs provide incoming and outgoing relocation services to the Total Force, which includes civilian and contract employees who are relocating CONUS or OCONUS.

M&FRC provides relocation information that includes medical and educational information, along with related community agency referrals, housing, employment, financial management, moving-with -children skills, and a number of PCS-related topics.

One-on-one consultation is available to any Airman, DOD civilian, or military family member seeking information to support family members with special needs.

Support Groups

Families need information as well as support and encouragement so they can help their EFMs. Through educational meetings along with formal and informal discussions, families can share information, fears, hopes, and plans with other families while learning from one another.

If no local support group exists for a particular special need, the M&FRC may help facilitate and/or provide facilities and other resources to assist. Contact you EFMP-FS Coordinator for more information.

Military Child Education

Academic standards, promotion/graduation requirements, services for children with special needs, eligibility for sports and extracurricular activities, and procedures for transfer and acceptance of records vary greatly from state to state and district to district.

The School Liaison Officer serves as the primary POC for school-related matters, including special education preparation.

Active duty members are encouraged to notify the M&FRC readiness, School Liaison Officer, and school personnel of EFMs that may require additional support during deployment or extended TDY.

Located at

MILITARY & FAMILY READINESS CENTER
Building 22026,
Andersen AFB, GU 96929

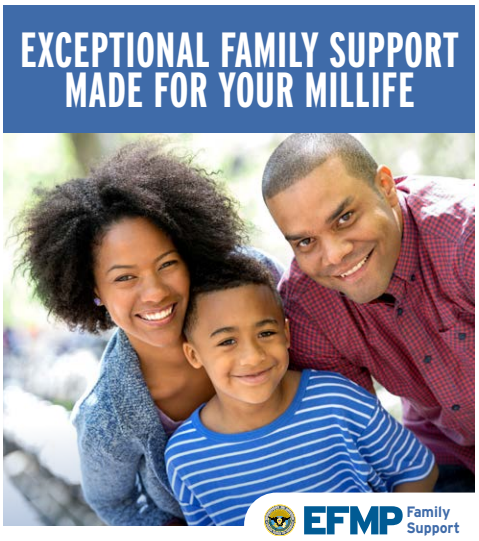
(671) 366-8136

36FSS.FSH@us.af.mil

Follow our M&FRC Social Media pages for upcoming events:

https://www.facebook.com/AndersenAFBEFMP-FS

https://www.instagram.com/MFRCAndersen



Resources

efmpandme.militaryonesource.mil/

daffamilyvector.us.af.mil

www.militaryonesource.mil/

AFAS
AIR & SPACE FORCES AID SOCIETY

Airmen helping Airmen Since 1942

100% of individual donations are used to help Airmen. For every $1 donated, AFAS spends $3 in support of Airmen.

Our Mission

To support Airmen and enhance the Air Force mission by relieving emergency financial distress, helping the dependents of Airmen achieve their educational goals, and improving the quality of life for Airmen and their families through proactive programs.

Our Vision

To be a charitable organization that embodies the concept of Airmen helping Airmen – that is embraced by Airmen and those who support Airmen.

Headquarters
Air & Space Forces Aid Society

1550 CRYSTAL DRIVE, SUITE 809
ARLINGTON, VA 22202
TEL: ***(703) 972-2650***
FAX: ***(703) 972-2646***
afas@afas-hq.org

WWW.AFAS.ORG

Andersen AFB
Air & Space Forces Aid Society

MILITARY & FAMILY READINESS CENTER, BLDG. 22026,
ANDERSEN AFB, GU 96929
TEL: ***(671) 366-8136***
EMAIL: *36fss.fsh@us.af.mil*

About Air & Space Forces Aid Society

The Air & Spaces Forces Aid Society (AFAS) is the official charity of the U.S. Air Force (USAF) and has been meeting the unique needs of Airmen and their families since 1942. AFAS works to support and enhance the USAF mission by providing emergency financial assistance, educational support and community programs.

Emergency Assistance

When unexpected financial emergencies arise, AFAS provides no-interest loans and grants to help Air Force families meet immediate needs and make a positive step towards a lasting financial solution.

Standard Assistance – AFAS Standard Assistance may be in the form of a no-interest loan or grant. The purpose is to help Airmen stabilize emergency situations to better focus on the Air Force mission.

Falcon Loans – The AFAS Falcon Loan program is a streamlined application process to provide Airmen with expedited, no-interest loans up to $1,000 for specific financial emergencies.

Community Programs

AFAS understands the challenges that come with active duty Air Force life and offers targeted community enhancement programs to help make everyday life on base a little easier. The specific AFAS supported community programs offered varies between Air Force Base installations. Visit your Airman & Family Readiness Center to discover which of these programs may be available to your family.

Bundles For Babies – Our Bundles for Babies class is designed to teach expectant and new parents basic parenting skills, as well as essential financial skills to help with budgeting for a new baby.

Child Care Programs – Parenting can be stressful. Those stresses can be even more acute for a military family. AFAS offers several programs to help Air Force families with child care needs.

Spouse Employment Program – Active duty Air Force spouses can take advantage of entry-level job training to help secure immediate, viable employment. AFAS pays for tuition, instructor fees, and course materials for spouse participants.

Heart Link Spouse Orientation Program – Recognizing that spouses play an important role in the success of an active duty Airmen, AFAS provides funding for the Heart Link program. This program is designed to strengthen military families and enhance mission readiness by helping to orient new Air Force spouses (typically 5 years or less) to active duty military life.

Pet Transportation Grant – This program is a "need basis" for those with financial challenges. It provides a $1,000 "GRANT" assist to offset the cost to fly your pet(s) in and out of Andersen AFB, Guam. Application MUST be submitted within 60 days of the Active Duty Member's departure from Andersen AFB. Apply online by creating an account through ***www.afas.org*** Once an account has been established, log in to the AFAS Website and apply for a Standard Loan. Complete the application process and complete the financial worksheet. Upload a copy of your Orders, EOM LES, and Pet Invoice.

Education Support

AFAS helps Air Force families offset the cost of college education. We provide educational grants, scholarships and loans to the dependent children and spouses of active duty and retired Air Force members, Title 10 Reservists, Title 32 Guard, retired Reserve and deceased Air Force personnel.

General Henry H. Arnold Education Grant Program – Arnold Education Grants are awarded to eligible, qualifying Air Force dependents. Grants range from $500 to $4,000, with specific amounts awarded based upon financial need.

Supplemental Loan Program – Knowing that incidental college expenses for books, fees, and supplies can be challenging financially for families already facing tuition, room, and board costs, AFAS offers a no-interest $1,000 Supplemental Education Loan to help reimburse these expenses.

MILITARY AND FAMILY LIFE COUNSELORS

Service Providers And Leaders

Military and Family Life Counseling services are available at installation Military and Family Support Centers.

Contact (671) 689-0526 (AAFB) & (671) 480-4753 (NWF)

If an installation is not nearby, military service providers and leaders can request non-medical counseling services for unit events at *https://supportrequest.militaryonesource.mil*.

Military And Family Life Counseling Program

Military families face unique challenges. They may struggle with issues such as deployment-related stress, reintegration and pressures of managing parenting and finances while a loved one is deployed.

To support military families facing these or additional challenges, the Military and Family Life Counseling Program:

- Provides short-term, non-medical counseling services to service members and their families at no cost
- Provides psycho-education to help military service members and their families understand the impact of deployments, family reunions following deployments and other stresses related to the military life
- Augments existing military support services
- Offers flexible service delivery
- Can provide services on or off of military installations
- Can provide services to individuals, couples, families and groups

With the exception of child abuse, domestic abuse and duty to warn situations services are private and confidential.

About Military And Family Life Counselors

- Masters or Doctorate-level licensed counselors
- Work with families, individuals, couples and children
- Work with existing military and family support programs to complement services provided

Non-Medical Counseling Services

Life Skills

- Anger management
- Communication
- Relationship issues
- Conflict resolution
- Parenting
- Decision-making skills

Military lifestyle

- Deployment stress
- Coping skills
- Homesickness
- Relocation adjustment
- Reintegration
- Separation
- Building resiliency
- Sadness, grief and loss

36 CPTS/FMF
ANDERSEN AFB, GUAM FINANCE OFFICE
Room 1176, Building 22026,
Andersen AFB, GU 96929

(671) 366-1770

Hours of Operation:
Mon-Tue & Thu-Fri 9:00 a.m. – 2:00 p.m.
Wednesday 9:00 a.m. – 12:00 p.m.
CLOSED on 2nd Tuesday of every month for Training, Weekends, Federal Holidays, and PACAF Family Days

Military and travel pay related customer service to the military members and civilian employees of Andersen AFB. The Comptroller Services Portal (CSP) is the Air Force's 21st century solution for financial services, which you can submit an Air Force military pay, travel pay, or civilian pay inquiry 24 hours a day virtually. Walks-in's are welcomed during the hours of operations.

To complete a CSP request (CAC-enabled device required), please access the link or QR code below. Upon completion, your request will be sent to the Finance Office and can be tracked from start to finish with notifications alerting you of status changes.

CSP Link: ***https://usaf.dps.mil/teams/SAFFMCSP/portal/SitePages/Home.aspx***

Mil-Mil OHA Off-Base Guam Example:

A mil-to-mil couple (with 1 dependent under the highest ranking) arrives to Guam (or prior to arrival) and starts house hunting for a monthly rental that equates to $4,655 based on adding their OHA rates together.

E7 OHA: $2,450.00

E7 Utility Allowance: $1,495.00

E6 OHA: $2,205.00

E6 Utility Allowance: $1,121.25

*The rates can be found at the Defense Travel Management Office website (GU001 = Guam)

https://www.defensetravel.dod.mil/site/ohaCalc.cfm

Breakdown of OHA Entitlements:

1. Based on the information above, members will add the E7+E6 OHA rates to come to a monthly income of $4,655.00 (much like BAH stateside)
2. However, because a military member cannot be a dependent of another military member overseas, the JTR considers them as "sharing" or 2x roommates
3. Because of this, the rent is split 50/50 and a $4,655 a month rental equates to a $2,327.50 split.
4. Considering this, the OHA rates listed above are the maximum OHA monthly entitlement, so the E7 in this scenario would receive a monthly OHA of $2,327.50, but the E6 is capped at the maximum rate of $2,205.
5. This will give the mil-to-mil couple a monthly household OHA amount of $4,532.50
   COMPUTATION: $2,327.50+$2205 = $4,532.50
6. This results in a negative (-$122.50) if the mil-to-mil couple sign a lease for $4,655.00 on the basis of adding their OHA rates together

Breakdown of Utility Allowances:

Mil-to-mil couples will also split the monthly Guam utility allowance, although it's a 50/50 split on the maximum monthly utility allowance authorized for Guam (regardless of rental amount).

E7: $1,495.00 * 50% = $747.50

E6: $1,121.25 * 50% = $560.63

Monthly Household Utility Allowance: $1,308.13

LEGAL OFFICE

36 WG/JA
Andersen AFB, Guam LEGAL OFFICE

ROOM #113 | 36 WG HQ (BLDG. 23003)

To schedule an appointment,
please call ***(671) 366-2937***

HOURS OF OPERATION
Mon-Tue & Thu-Fri | 8 a.m. - 4:30 p.m.
Wednesday | 8 a.m. - 2 p.m.
CLOSED on Weekends, Federal Holidays, and PACAF Family Days *(which usually fall on Friday)*

Legal Assistance, Wills, Powers-of-Attorney, and Notary Services are BY APPOINTMENT ONLY. There will be NO walk-in services provided at this time.

To complete a Will or Power-of-Attorney worksheet and obtain a ticket number, please access the link or QR code below. Upon completion and obtaining a ticket number(s), please contact the Legal Office to schedule an appointment. ***https://aflegalassistance.law.af.mil/apps/aflass_public/bin/main.php***

To schedule an appointment, please call ***(671) 366-2937***.

ANDERSEN AFB SEXUAL ASSAULT PREVENTION & RESPONSE (SAPR)

1713A Polynesian Drive, Andersen AFB, GU 96929

24/7 HOTLINE: (671) 366-SARC (7272)

(671) 366-7714 & (671) 366-7715

Sexual assault is a crime and is defined as intentional sexual contact characterized by use of force, physical threat or abuse of authority or when the victim does not or cannot consent. It includes rape, non-consensual sodomy, indecent assault, or attempts to commit these acts.

RESTRICTED REPORTING

Who can be contacted:
SARC, VA, healthcare provider or chaplain

Benefits:
- Access to medical, advocacy, legal, and counseling services
- Receive the Sexual Assault Forensic Examination (SAFE)
- Control the release of personal information
- Can change to Unrestricted Reporting

Limitations:
- The alleged offender will not be held accountable
- Ineligible for expedited transfer or reassignment
- No command support
- Cannot receive protective order

UNRESTRICTED REPORTING

Who can be contacted:
Commander, SARC, VA, healthcare provider, chain of command, OSI, law enforcement, or chaplain

Benefits:
- Access to medical, advocacy, legal, and counseling services
- Receive the Sexual Assault Forensic Examination (SAFE)
- Command support
- Can receive protective order

Limitations:
- More people will know about the sexual assault
- Investigation may be intrusive and difficult
- Cannot change to restricted reporting

INDEPENDENT REPORTING

This reporting option is made by an individual(s) other than the sexual assault victim. **Military members aware of such crimes against others have an obligation to report these criminal acts to their chain of command/ law enforcement.** The AF Office of Special Investigation (AFOSI) **may then initiate an investigation**. If the victim is currently in a restricted reporting process and the SARC is notified, the **SARC will not disclose information unless authorized by the victim**.

DoD
Safe Helpline
Sexual Assault Support for the DoD Community

safehelpline.org | 877-995-5247

FAMILY ADVOCACY PROGRAM (FAP)

Location

36th Medical Group,
Andersen Air Force Base
HOURS OF OPERATION
Mon-Fri | 8 a.m. - 2:30 p.m.

Contact

Phone: ***(671) 366-5167***
After hours Command Post: ***(671) 366-2981***
Fax: ***(671) 366-5122***

What is FAP?

The mission of the Family Advocacy Program is to eliminate the occurrence of child and domestic abuse incidents among Military families. When abuse occurs, the FAP works to ensure the safety and support of our military families. We offer education and prevention services that focus on building healthy relationships and strengthening families.

WHO IS IT FOR?

Service members on Active Duty status, dependents, intimate partners of Active Duty service members, and DoD civilians.

How we work

We use the protective factors model to help our military families become strong, healthy, and resilient. We provide our clients with the tools and knowledge to:

- Become more **nurturing and attachment** focused by promoting affectionate bonding with their children;
- Build **parental resilience** to cope with daily stresses;
- Gain **social connections** by developing trusting friendships with those around you;
- Find **concrete support in times of need** through available resources on and off base;
- Offer **knowledge of parenting and of child and youth development**; and
- Promote **social and emotional competence of children** through effective and positive communication.

These six protective factors are essential to increasing the health and well-being of our military children, parents, and families.

What we offer

Classes, Workshops, and Seminars
Subjects include couples communication, managing stress and anger, and effective parenting (including a class for Dads).

New Parent Support Program
A service offered to active duty service members and spouses who are expecting a baby or who have a child(ren) up to age 4. The program offers home visitation, and parenting education to help provide a safe and nurturing environment for the child(ren).

Counseling
Counseling for active duty members and families to include:

- Individual
- Couples
- Family

Public Awareness Campaigns
We help communities learn to recognize domestic and child abuse, where and how to report it, and how victims can get help.

- February - Teen Dating Violence Awareness & Prevention Month
- April - Child Abuse Awareness & Prevention Month
- October - Domestic Violence Awareness & Prevention Month

Classes Offered

Couples Communication
Participants learn to communicate more effectively and have more fun with their partner. The series covers addressing problems, active listening, and male-female dynamics. Class meets for 3 sessions.

Talk It Out!
Participants learn to strengthen relationships at work and at home by practicing skills that build effective two-way communication and manage conflict by practicing skills that prevent conflict from escalating and working with others to solve problems. Class meets for 1 session.

123 Magic Parenting
This video program by Dr. Thomas Phelan teaches "Magic" to use with children 2-12 years old. Participants take a humorous look at parenting and a practical look at discipline. Class meets for 1 session.

Connecting with Your Kids (5-12 y/o)
A Parent-child interactive class designed to help families better communicate their feelings, be more understanding, and learn healthy ways to manage emotions. For parents and children 5-12 years. Class meets for 1 session.

Connecting with Your Kids (12-17 y/o)
A Parent-child interactive class designed to help families better communicate their feelings, be more understanding, and learn healthy ways to manage emotions. For parents and children 12-17 years. Class meets for 1 session.

Life In Balance
Participants learn to prevent or cope with stress and anger by recognizing its sources and identifying the skills to effectively manage stress and anger to maintain balance. Class meets for 2 sessions.

Parenting the Love & Logic Way
Parents will learn how to tackle the unique challenges that come with parenting teenagers, including how to more effectively communicate with their teen, how to help their child manage risk, how to let go in certain situations, and when to seek professional advice. Class meets for 3 sessions.

24/7 DADs
A class for dads taught by dads. This program helps create DADs who enhance the well-being of their children by being an integral part of their lives physically, emotionally, spiritually, and intellectually. Class meets for 1 full-day session.

Surviving Your Adolescents
Parents will learn how to tackle the unique challenges that come with parenting teenagers, including how to more effectively communicate with their teen, how to help their child manage risk, how to let go in certain situations, and when to seek professional advice. Class meets for 1 session.

Parent Café
A fun and interactive group that offers a venue for moms and dads of all children to meet, share experiences, and learn new things in the world of parenting. *Guam USO, Tumon Bay*

** Class dates/times are subject to change.*
Please call for availability. Most classes are held at the Health & Wellness Center (HAWC) in the Coral Reef Fitness Center. For inquiries or to register for classes, please call ***(671) 366-5167***.

Family Advocacy Program is also offering 1:1 Virtual Life Skills Education. To learn more click HERE.

Contact the FAP at (671) 366-5167 for more information.

Chapel Facilities

Chapel 1 | Bldg 22024
Beside the Base Theater

(Currently closed. All services and operations are now being conducted at Chapel 2)

Chapel 2 | Bldg 1623
Beside the Child Development Center

To meet with a chaplain during duty hours (0730 - 1630), contact the Chapel at
(671) 366-6139

To contact the Duty Chaplain in an emergency or after duty hours, call the Command Post at
(671) 366-2981

Chapel Email: ***36WG.HC1@us.af.mil***

Follow us on Facebook!
www.facebook.com/PacafAndersenChapel

Individual ministries on

Facebook:
CWOC
CWOC Andersen (Guam)

PWOC
Andersen PWOC Guam

JAMM
JAMM at Andersen AFB

PROTESTANT

Worship Service
Protestant Service, Chapel 2 Sanctuary, Sunday, 1100

Protestant Women Of The Chapel
Aug to May: Evening Bible Study, Chapel 2 Annex, Tuesday, 1800

Protestant Men Of The Chapel
Chapel 2 Annex, Saturday, 0900

Marriage Ministry
To be determined

Protestant Baptisms and Weddings
Contact Chapel 2.

CATHOLIC

Worship And Sacraments
Mass, Chapel 2 Sanctuary, Sunday, 0800
Weekday Mass, Chapel 2, Monday - Thursday 1130

Catholic Ministries

- ***Sacrament of Baptism & Confirmation***
- ***Sacrament of Marriage/Weddings***
- ***OCIA/RCIC***
- ***Confessions by appointment***
- ***Marriage Validations***
- ***Marriage Annulments***

For Catholic inquiries please contact Father Ferris.

ECUMENICAL CHRISTIAN

Just Among Military Moms (JAMM)
Aug-May
Chapel 2 Annex, every other Thursday, 1045
(Unless noted on our Facebook page)

Mom's Days Out and Playground Meetups, location varies.

AWANA
Aug-May
Evening Program, Chapel 2, Wednesday, 1730

ADDITIONAL INFORMATION

For information on the following contact Chapel 2.

- ***Faiths not listed***
- ***Other lay/religious organization meetings***
- ***Meet with a chaplain***
- ***Emergencies***

CHAPLAINS

Ch, Lt Col Garrell Calton, Wing Chaplain, Southern Baptist
Ch, Capt Cory Prothero, Deputy Wing Chaplain, Christian and Missionary Alliance
Ch, Capt Aaron Ferris, Roman Catholic
Ch, Capt Emmyline Fitzgerald, Baptist General Convention of Texas

RELIGIOUS AFFAIRS

MSgt Phyliss Leon Guerrero, Superintendent, Religious Affairs
TSgt Drew Vaterlaus, NCOIC, Religious Affairs
SSgt Karolyne Edema, NCOIC, Plans and Programs
A1C Daniel Smiley, Religious Affairs Apprentice

CHAPEL SUPPORT STAFF

Mrs. Amanda Poole, Chapel Administrative Assistant
Mrs. CherLea Neitzer, CTOF Account Manager
Mrs. CherLea Neitzer, Protestant Religious Education Coordinator
Mr. Karl Sotto, Catholic Religious Education Coordinator

MILITARY CHILDCARE dot com

STEP 1 CREATE ACCOUNT

STEP 2 SEARCH *and* REQUEST CARE

STEP 3 MANAGE MY REQUESTS

STEP 4 UPDATE MY PROFILE

WE CARE FOR YOUR CHILDREN

while you protect America.

How does it work?

By improving and simplifying the child care search process, ***MilitaryChildCare.com*** helps you to make better informed decision about your child care needs.

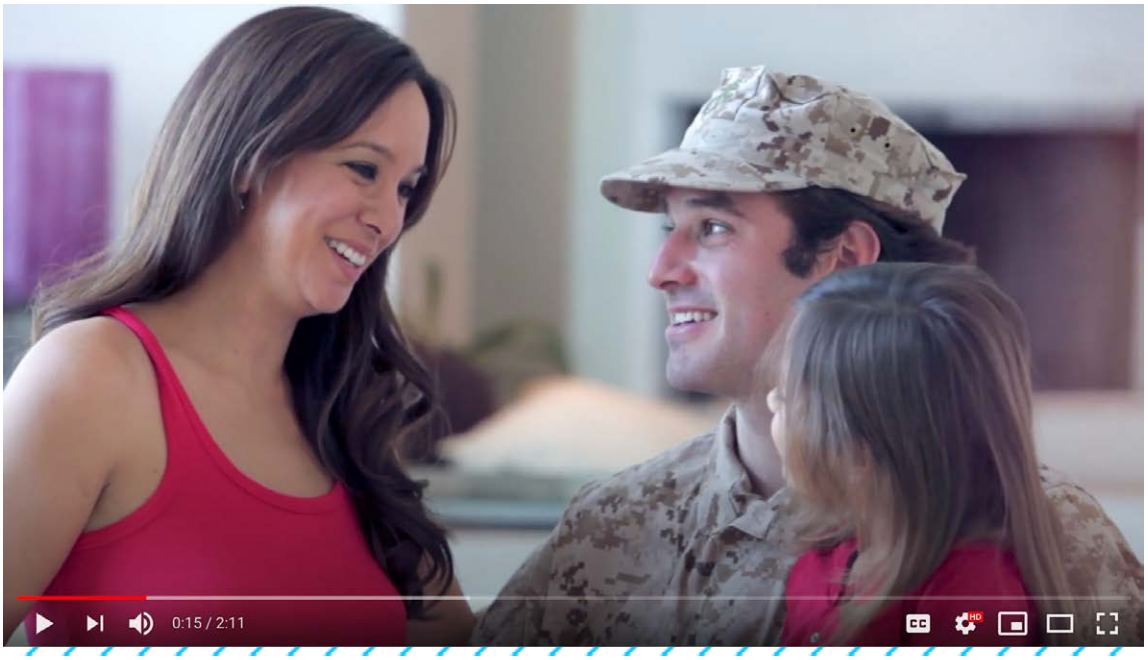
This Department of Defense (DoD) program makes it easier to find the child and youth care your family needs.

Now military and DoD civilian families can search for child care programs worldwide, conduct a customized search for the care you need, and submit a request for care at any time from any location.

Just follow the four simple steps outlined above.

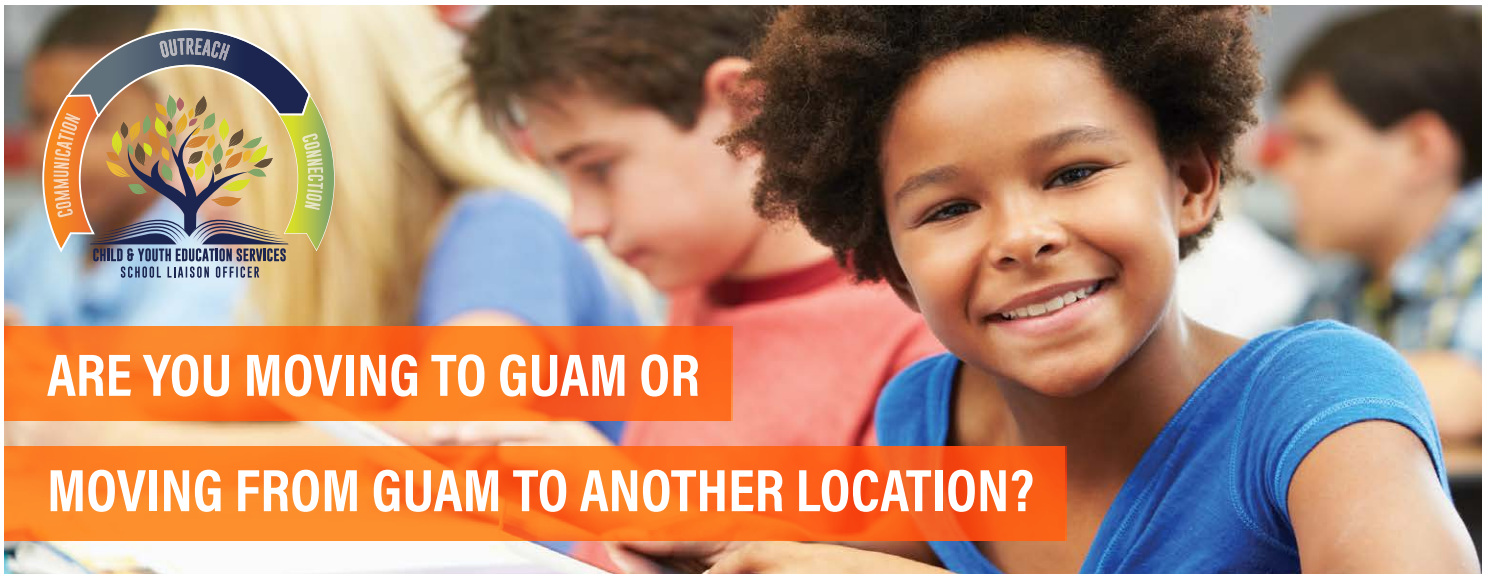
It's literally that easy.

The 2-minute introductory video below highlights ***MilitaryChildCare.com*** and its benefits to families.



Click on video to play or view it here:

https://youtu.be/rvRGxsMHcVU



ARE YOU MOVING TO GUAM OR MOVING FROM GUAM TO ANOTHER LOCATION?

The School Liaison can ease education transitions for your family.

The School Liaison serves as the primary liaison between community schools, commanders, and military parents. The School Liaison faces a wide range of issues concerning schools and military children's education and have access to a variety of information. Contact your School Liaison for questions about schools in your next duty station. For information about school options in Guam and additional resources, please visit JRM School Liaison webpage at: *www.militarymwrguam.com/school-liaison*

Scan this QR code to visit the webpage

JRM School Liaison

Bldg 203 Halsey Drive, Nimitz Hill, JRM

MONDAY - FRIDAY | 7:30 AM - 4:30 PM

CALL: (671) 349-6251

EMAIL: *guamschoolliaison@us.navy.mil*

MilitaryMWRGuam.com/School-Liaison

Helpful links:

DoDEA School Registration: *www.dodea.edu/registration-process.cfm*

Request Child Care: *https://militarychildcare.com*

Request a Youth Sponsor: *www.navycyp.org* **or** *NavyCYP@militarychildcare.com*

Navy CYP Programs Page (CDC-CDH-SAC-Youth/Teen-CYES): *www.navycyp.org*

NAVY SLO Facebook: *www.facebook.com/NavyCYP*

MIC3-Military Interstate Children's Compact Commission: *www.mic3.net*

CHILDREN OF ALL ACTIVE DUTY ARE ELIGIBLE FOR FREE 24/7 INTERACTIVE TUTORING AT WWW.TUTOR.COM

GUAM DoDEA SCHOOL PHONE NUMBERS: (AREA CODE 671)

Andersen Elementary PK-5th 366-1511

McCool Elementary PK-8th 339-8676

Andersen Middle 6-8th 366-5973

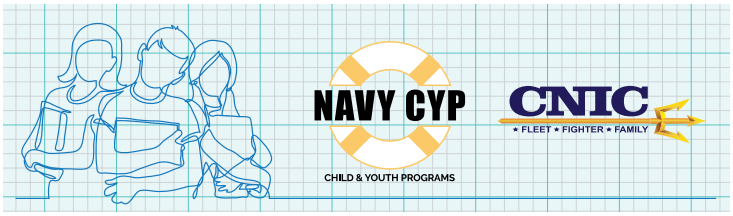
Guam High 9-12th 344-7410

DODEA Community Superintendent's Guam Field Office 344-9578

LOCATING SCHOOL LIAISON AROUND THE WORLD

The link below will take you to listings of all Service School Liaison world-wide.

NAVY-ARMY-MARINE-AIR FORCE-COAST GUARD SCHOOL LIAISON DIRECTORY: *https://installations.militaryonesource.mil/*



DODEA SCHOOLS GUAM FULL YEAR CALENDAR

DoDEA Pacific West District Calendar for SY 2025-2026

July 2025

S	M	T	W	T	F	S
		1	2	3	4 FH	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31		

4 Independence Day

August 2025

S	M	T	W	T	F	S
					1	2
3	4	5	6	7	8	9
10	11 TPS	12 BTS	13 BTS	14 TPS	15 TPS	16
17	18 F	19	20	21	22	23
24 31	25	26	27	28	29	30

11-15 Teachers Return
12-13 Back-to-School Training
18 First Day of School for Students
18-22 Pre-K Home Visits (Guam) &PL for Pre-K (Korea)
25-29 Pre-K Home Visits (Korea) & PL for Pre-K (Guam)

September 2025

S	M	T	W	T	F	S
	1 FH	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30				

1 Labor Day
2 First Day of Pre-K

October 2025

S	M	T	W	T	F	S
			1	2	3	4
5	6 PL	7	8	9	10 H	11
12	13 FH	14 PL	15	16	17	18
19	20	21	22	23 QE	24 TW	25
26	27	28	29	30	31	

6 PD (Chuseok)
10 No School
13 Columbus Day
14 CCRS Q1
23 End of Quarter 1
24 Teacher Workday

November 2025

S	M	T	W	T	F	S
						1
2	3	4	5	6	7 TC	8
9	10 TC	11 FH	12	13	14	15
16	17	18	19	20	21	22
23 30	24	25	26 H	27 FH	28 H	29

7 Parent Teacher Conference (PSCD/PK/K-5)
10 Parent Teacher Conference (all schools)
11 Veterans Day (Observed)
26-28 Thanksgiving Break

December 2025

S	M	T	W	T	F	S
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22 H	23 H	24 H	25 FH	26 H	27
28	29 H	30 H	31 H			

22 December - January 2 Winter Break
25 Christmas Day

January 2026

S	M	T	W	T	F	S
				1 FH	2 H	3
4	5 PL	6	7	8	9	10
11	12	13	14	15 QE	16 TW	17
18	19 FH	20	21	22	23	24
25	26	27	28	29	30	31

1 New Year's Day
5 CCRS Q2
6 Q2 Instruction Resumes
15 End of Quarter 2
16 Teacher Workday
19 MLK Day

February 2026

S	M	T	W	T	F	S
1	2	3	4	5	6	7
8	9 PL	10	11	12	13 H	14
15	16 FH	17 PL	18	19	20	21
22	23	24	25	26	27	28

9 CCRS Q3
13 No School
16 Presidents' Day
17 PD (Lunar New Year)

March 2026

S	M	T	W	T	F	S
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25 QE	26 TW	27 H	28
29	30 H	31 H				

25 End of Quarter 3
26 Teacher Workday
27 March - 3 April Spring Break

April 2026

S	M	T	W	T	F	S
			1 H	2 H	3 H	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24 PL	25
26	27	28	29	30		

24 CCRS Q4

May 2026

S	M	T	W	T	F	S
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22 H	23
24 31	25 FH	26	27	28	29	30

15 Last Day for Study Trips
22 No School
25 Memorial Day

June 2026

S	M	T	W	T	F	S
	1	2	3	4	5	6
7	8	9 QE	10 TW	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30				

9 Last Day for Classes/Early Release
10 Teacher Workday

Standard Calendar Acronyms 2025-2026

F	First Day of School
ER	Early Release for Students
QE	Quarter Ends
YE	Last Day for Classes - Early Release
PK	3-4 Year Old Program Date
RC	Report Card Date
TPS	Teacher Pre-Service/Professional Learning
PL	Prof. Learning Day/No School
TW	Teacher Work Day/No School
H	Holiday – No School
FH	Federal Holiday – No school
TC	Conferences/No School

Quarter Duration

Q	End Date	Duration
1	Oct 23	44
2	Jan 15	43 (Secondary) 42 (Elementary, MEMS, HMS)
3	Mar 25	43
4	Jun 9	44

Make Up Days

Make up days, if needed, will be…

(Note: the duration of the quarters assumes 1 HQ PL day each quarter and one local PL day for quarters 1 and 3)

Assessment Calendar

October 14-28, 2025	PSAT Testing Window
January 20 - March 8, 2026	ACCESS/ACCESS ALT Window
January - March 2026	NAEP Assessment Window
March 3-17, 2026	Spring SAT School Day (Grade 11)
March 9 - April 24, 2026	Alternate Assessment (Grade 3-8, 11)
March 23 - May 15, 2026	CCRS Summative Window
May 4-15, 2026	AP Exam

Accelerated Withdrawal Dates

Semester 1: Dec 5, 2025
Semester 2: May 11, 2026

dodea PACIFIC WEST

District Calendar
School Year 2025-2026

Monday, August 11 - Friday, August 15, 2025	Report Date for Teachers for CCRS training, orientation, and classroom preparation (August 11 - 15, 2025) Pacific Region CCRS Back-to-School Training Dates (Tuesday, August 12 - Wednesday, August 13, 2025)
Monday, August 18, 2025	**FIRST DAY OF SCHOOL FOR STUDENTS (K-12)** Begin 1st Quarter and 1st Semester
Monday, August 18 - Friday, August 22, 2025	***Prekindergarten Home Visits (Guam Only) - No School for Prekindergarten Students in Guam Only***
Monday, August 18 - Friday, August 22, 2025	*Professional Learning for Prekindergarten Teachers and Paraprofessionals (* ***Korea Only*** *)*
Monday, August 25 - Friday, August 29, 2025	***Prekindergarten Home Visits (Korea Only) - No School for Prekindergarten Students in Korea Only***
Monday, August 25 - Friday, August 29, 2025	*Professional Learning for Prekindergarten Teachers and Paraprofessionals (* ***Guam Only*** *)*
Monday, September 1, 2025	**Labor Day - Federal Holiday**
Tuesday, September 2, 2025	**First Day of Prekindergarten**
Monday, October 6, 2025	**Professional Learning Day--No School for Students** ***+ Observance of Chuseok Day (Korea)***
Friday, October 10, 2025	**Recess Day - No School**
Monday, October 13, 2025	**Columbus Day - Federal Holiday**
Tuesday, October 14, 2025	**CCRS Professional Learning Day (Q1)--No school for Students**
Thursday, October 23, 2025	End of 1st Quarter (44 Instructional Days)
Friday, October 24, 2025	**Teacher Workday - No School for Students**
Monday, October 27, 2025	Begin 2nd Quarter
Friday, November 7, 2025	**Parent Teacher Conferences (school specific schedules)** **PSCD/PK/K-5 [**includes all MEMS & HMS**]--No School for Students**
Monday, November 10, 2025	**Parent Teacher Conferences (all schools)--PSCD/PK/K through Grade 12--No School for Students**
Tuesday, November 11, 2025	**Veterans Day - Federal Holiday**
Wednesday, November 26, 2025	**Recess Day - No School**
Thursday, November 27, 2025	**Thanksgiving Day - Federal Holiday**
Friday, November 28, 2025	**Recess Day - No School**
Monday, December 22, 2025 - Friday, January 2, 2026	**Winter Break, Federal Holiday (December 25, Christmas & January 1, New Year's Day)**
Monday, January 5, 2026	**CCRS Professional Learning Day (Q2)--No School for Students**
Tuesday, January 6, 2026	Q2 Instruction Resumes
Thursday, January 15, 2026	End of 2nd Quarter and 1st Semester (43 Instructional Days for Secondary & 42 Instructional Days for Elementary, MEMS, HMS)
Friday, January 16, 2026	**Teacher Workday - No School for Students**
Monday, January 19, 2026	**Martin Luther King Day - Federal Holiday**
Tuesday, January 20, 2026	Begin 3rd Quarter and 2nd Semester
Monday, February 9, 2026	**CCRS Professional Learning Day (Q3)--No School for Students**
Friday, February 13, 2026	**Recess Day - No School**
Monday, February 16, 2026	**President's Day - Federal Holiday**
Tuesday, February 17, 2026	**Full PD Day--No School for Students +** ***Observance of Lunar New Year Day (Korea)***
Wednesday, March 25, 2026	End of 3rd Quarter (43 Instructional Days)
Thursday, March 26, 2026	**Teacher Workday - No School for Students**
Friday, March 27, 2026 - Friday, April 3, 2026	**Spring Break - No School**
Monday, April 6, 2026	Begin 4th Quarter
Friday, April 24, 2026	**CCRS Professional Learning Day (Q4)--No School for Students**
Friday, May 15, 2026	Last Day for Study Trips
Friday, May 22, 2026	**Recess Day - No School**
Monday, May 25, 2026	**Memorial Day - Federal Holiday**
Monday, June 8, 2026	½ Day of School (Grades 9-12)
Tuesday, June 9, 2026	Last ½ Day of School (Grades PK-12) PSCD (All)--**Teacher Workday (No School for Students**--PSCD) End of 4th Quarter (44 days of instruction)--**NO LUNCH**--End of 2nd Semester (86 days of instruction)
Wednesday, June 10, 2026	**No School for Students--Last Day for Non-Administrative, Educator Personnel--Teacher Work Day**
**Assessment Calendar*	
October 14-28, 2025	PSAT Testing Window
January 20 - March 8, 2026	ACCESS/ACCESS ALT Window
January - March 2026	NAEP Assessment Window
March 3-17, 2026	Spring SAT School Day (Grade 11)
March 9 - April 24, 2026	Alternate Assessment (Grade 3-8, 11)
March 23 - May 15, 2026	CCRS Summative Window
May 4-15, 2026	AP Exam
**Accelerated Withdrawal Dates determined by HQ*	
Semester 1 Date: Dec 5, 2025	
Semester 2 Date: May 11, 2026	Version 3 (June 3, 2025)

Elementary & Middle Schools

SY 2025-2026 Uniform Expectations

Authorized Clothing	
Tops	Attire advertising drugs, alcohol, racial slurs, signifying gang involvement or affiliation are prohibited
Bottoms	Shorts, skirts, skorts and dresses must reach the end of the wearer's finger tips when arms are straightened loosely along sides or no higher than mid-thigh.
Accessories	Jewelry should be kept to a minimum. For safety reasons it is strongly recommended that long dangling earrings not be worn to school.
Hair	Hairstyles must not impair sight or prevent adults from seeing a student's eyes.
Shoes	Crocs (without back-strap properly worn), zories, flip-flops, slippers and steel-toed shes are not allowed for safety reasons. Sandals may be worn provided they are safe and will not pose a hazard for the student. The heel on footwear should be no more than a half-inch high.

Important Notes: Small logos, designs, tags, brands, or emblems are permissible.
*Leggings, tights or stretch pants cannot be worn in place of uniform bottoms
**Uniform top must be worn underneath all uniform sweatshirts/sweaters/jackets.
***All uniform sweatshirts/sweaters/jackets must have sleeves.

Uniform Top Color Options

Uniform Bottom/Dress Color Options

NAVY BLUE, BLACK, GREY, KHAKY, TAN

*BOTH short and long sleeve COLLARED shirts are acceptable

**This includes sweatshirt, sweater, & jacket color options—only blue, black and gray. School & sports sweatshirts acceptable every day.

*** No denim or jean material

Cell Phone Policy

All cell phones and/or electronic devices must be stored in lockers during the school day unless it is a BYOD day!

Teacher must grant explicit permission to use the devices for instructional purposes.

*Smartwatches are prohibited.

Department of Defense Education Activity Pacific South
Guam Field Office
Office of the Community Superintendent
PSC 455 Box 208
FPO AP 96540

TO: Sponsors of DoDEA Elementary, Middle and High School Students

FROM: Student Transportation Office

SUBJECT: Advisory Policy regarding bus service prior to signing a lease

Dear Parents/Sponsors,

DoDEA Guam School District poses some unique challenges for students that require bus service and need to walk to a bus stop. That walk can be especially challenging when these students live off base and there are a lack of street lights, stoplights, crosswalks, and sidewalks. It is extremely important for the Parent/Sponsor to be aware of the situation prior to signing a rental/lease agreement. These challenges are not in all areas, but all need to be aware of where the bus stops, and where the commuting zones are. Other factors to consider are that DoDEA buses cannot back up and normally cannot u-turn as streets are too narrow. We've had a few families that have moved into rental units only to find out later that the bus stop location or bus service would be a problem. If it is a single parent, the spouse is deployed, can't drive, etc. it can negatively impact the family.

Please contact our local Student Transportation Office (STO) before signing any lease agreement. For best results email the street address of the residence in question to the STO general inbox Guam.STO@pac.dodea.edu They can send back the location, approximate distance to the residence, and provide the pick-up / drop off times of the bus that services that stop.

Parents/Sponsors, please ensure your contact info is up to date with the school as the school database is often our information source.

Scott Hall
Program Analyst
DoDEA

DODEA GUAM SCHOOL BOUNDARIES and BUS TRANSPORTATION ZONES

SCHOOL BUS OFFICE

Phone: (617) 366-5467 / 339-2387
Email: Guam.STO@pac.dodea.edu

**Prior to signing an off-base housing lease, contact the school bus office to verify bus transportation.*

GUAM High (9-12th)

Serves all eligible students in Guam.

ELEMENTARY/MIDDLE SCHOOLS

No bus service for PreK.

ANDERSEN Elementary (PreK- 5th) and ANDERSEN Middle (6-8th)

NORTH OF RT. 4 IS CONSIDERED ANDERSEN ZONE.

Andersen AFB*, Mangilao, Mongmong-Toto-Maite, Barrigada, Tamuning- Tumon, Dededo, and Yigo. North of Rt. 4 in Hagatna, Sinajana, Chalan Pago, and Ordot.
*AAFB Housing no preK-8 bus transportation.

MCCOOL Elementary/Middle (PreK-8th)

SOUTH OF RT. 4 AND BEYOND PAGO BAY BRIDGE IS CONSIDERED MCCOOL ZONE.

Naval Base Guam, Naval Hospital, Nimitz Hill, Apra View, Agana Heights, Asan, Piti, Yona, Santa Rita, Agat, Talofofo, Umatac, Inarajan, Merizo. South of Rt. 4 in Hagatna, Sinajana, Chalan Pago, and Ordot.
* Lockwood Housing no PreK-8 bus transportation.
No bus transportation for Umatac, Merizo, Inarajan and limited for Agat.

Andersen E/M School (AF) Mon-Fri | 7 a.m.-4 p.m. • **McCool E/M School (NBG)** Mon-Fri | 7:30 a.m.-4 p.m.
CLOSED on Federal Holidays

Registration

After registering at the school, contact the Student Transportation Office by email to complete the school bus registration process. No need to come to our office how's that for convenience!?

Email *guam.sto@dodea.edu*

Be sure to include the following in your email message:

Student Information

- Name: Last, First, Middle
- D.O.B./School/Grade
- 4 digit PIN-created by Sponsor/ Parent (if student is KN)

Sponsor Information

- Name: Last, First, M.I.
- Physical Address
- Phone No./Email
- Branch/Title-Rank/Pay Grade
- DEROS/PCS

Spouse Information

- Last, First, M.I.
- Phone No./Email

Photo of student(s) for the bus pass, no hats and/or sunglasses. Don't forget to label w/ student name.

We will reply with maps and/or photos, pick-up/drop-off time & any other info that you may need. The bus pass will be sent out with the bus for immediate use. Quick and easy!

Very Important:

Due to road/street design, lack of safe bus stops, etc., some areas on Guam are very difficult to provide bus services to. ***Prior to accepting/ signing lease for off base quarters, please check with our office to confirm bus service is available for that area or address.***

FAQ

Q: How do I find out what school my student is zoned for?

A: School zones are based on assigned physical quarters. Prior to signing any rental agreement (off base), or accepting base housing, please email our office to confirm bus service in the desired area you are considering, and find out which school your child will attend.

Q: I live outside the commuting zone, can I register my kids for school bus transportation?

A: If you have an approved waiver, Yes, but you are responsible for transporting your children to the nearest bus stop for that particular school zone.

Q: My child's enrollment in school is considered "Space Available", can I still register him/her to ride if within the commuting zone?

A: Yes, but only if a bus route is available in that area that services the school for your student(s) are zoned for on a space available basis, otherwise the trusted friend is responsible for transporting your kids to/from school.

Q: My child left an item on the bus, how do I get it back?

A: Items left behind will be kept for a day or two on the bus where your child can get it back. After that it will be turned over to the school.

Q: What is the maximum distance that my child should be expected to walk to school or to a designated bus stop on or off base?

A: Not to exceed: K-5th grade no more than 1 mi or 1.60km; 6th – 12th grade no more than 1.5mi or 2.414km.

Q: I have a (K) Kindergarten age child riding the bus, how can I ensure they get off the bus safely?

A: All K age children must be accompanied by someone 12 yrs. old or older at the bus stop. A 4 digit PIN is required in order for the child to be released in the afternoon drop-offs. If you are not able to meet the bus at the stop, call our office in time to make arrangements.

Q: My son lost his bus pass, how do I get a replacement?

A: Please contact the Transportation Office to obtain a replacement. Bus passes will be sent out with the bus and issued to your child by the bus driver.

Q: Can my child bring their musical instrument, or class project on the bus?

A: The size of instrument and/ or class project will determine if it's allowed on the bus. It would normally be allowed if the item can fit into a back pack. Large instruments such as Tubas, French Horns, etc. are not allowed on the bus. Trumpets, Flutes, Clarinets are allowed. Large items can impede safe exit during emergencies.

HOME SCHOOL SUPPORT

Did You Know?

DoDEA schools serve eligible home school children of military families.

Department of Defense Education Activity (DoDEA) schools offer eligible homeschooled children the opportunity to take one or more classes and/or to use or receive "auxiliary services". However, homeschoolers must meet the same eligibility requirements as dependents enrolled in the DoDEA schools. Auxiliary services include the use of academic resources (including scheduled standardized tests, etc.), access to the library (information center), after-hours use of school facilities, participation in music, sports, and other extracurricular and interscholastic activities.

- ☐ **Read** DODEA Administrative Instruction 1375.01 Home-School-Students April 10, 2018. *https://www.dodea.edu/Offices/PolicyAndLegislation/upload/DoDEA-AI-1375-01-Home-School-Students-Change-1.pdf*
- ☐ **Bring** a copy of the military sponsor's orders (and page 2 for Navy) and the dependent's proof of identity such as birth certificate, passport, DoD identification card to the school to establish eligibility.
- ☐ **Contact** the DoDEA School Office in your area to register to take classes, participate in sports, music and to ask about other school resources and activities. To inquire about Dual Credit Enrollment, contact the school guidance counselor.

FMI view *https://www.dodea.edu/Pacific/*, call or follow on Facebook:
Andersen Elementary ***(671) 366-1511***
Andersen Middle School ***(671) 366-3880***
McCool Elementary/Middle School ***(671) 339-8676***
Guam High School ***(671) 344-7410***

NOTE: If your child is currently enrolled in school and you are planning to homeschool, please ensure you let the current school know you are planning to homeschool your child.

Resources

K-12 students of active duty, and active duty and spouses in U.S. Army, Navy, Air Force, Marines, Coast Guard, National Guard, Reserves, Wounded Warriors and deployed DoD civilian families are eligible for free access to the Department of Defense online tutoring and SAT/ACT prep with *Tutor.com*.

TUTOR.COM/MILITARY

Military Child Education Coalition (MCEC) is focused on ensuring quality educational opportunities for all military-connected children. *School Quest* is one of many resources offered to research schools, ask questions about school transition, and learn about education topics from early childhood to college preparation.

Home School Legal Defense Association (HSLDA) is the trusted movement leader that makes homeschooling possible by caring for member families and protecting and securing the future of homeschooling.

Guam Law

17 GCA (Guam Code Annotated), Chapter 6, Section 6109

"Children not attending a private full-time school and who are being instructed in study and recitation for at least three (3) hours a day for one hundred seventy (170) days each calendar year by a private tutor or other person, in the several braches of study required to be taught in the public schools of this Territory and in the English language, shall be exempted from attending public school."

http://www.guamcourts.org/CompilerofLaws/GCA/17gca/17gc006.PDF

For additional information, view Guam Home School Association *http://www.guam-hsa.org* or contact the Guam Department of Education Curriculum and Instruction Office ***(671) 300-1247***.

Home School Support Contacts in Guam

Navy Homeschool Group Point of Contact
Kristina Medert
Phone: ***(808) 452-8915***
Email: ***kristinawolk@yahoo.com***

Guam Christian Homeschoolers
Facebook: ***Guam Christian Homeschool Co-op- GCHC***

Island Homeschoolers of Guam
Facebook: ***Island Homeschoolers of Guam***

Andersen AFB Homeschool Group Point of Contact
Vacant

Guam Home School Association
Website: ***http://www.guam-hsa.org***
Email: ***guamhsa@gmail.com***

Guam Military Homeschoolers
Facebook: ***Guam Military Homeschoolers***

Guam Homeschool Material Sale and Exchange
Facebook: ***Guam Homeschool Material Exchange***

Classical Conversations Guam
Email: ***allisoncookcc@gmail.com***
Facebook: ***Classical Conversations Guam***

Guam Home School Association
Website: ***https://faithbookstoreguam.org***
Phone: ***(671) 471-1265***

Child and Youth Programs
Youth Sports, Teen Center, School-age Care
Naval Base Guam Phone: ***(671) 339-6130/6410***
Andersen AFB Phone: ***(671) 366-3490***

School Liaison Directory
A worldwide network of school liaisons to assist military families.

https://installations.militaryonesource.mil/search?program-service%3D12%2Fview-by%3DALL

Andersen Air Force Base School Liaison Office
Webpage:
www.militarymwrguam.com/school-liaison-officer
Email: ***guamschoolliaison@us.navy.mil***
Phone: ***(671) 349-6251***

TRICARE®

(671) 366-1091

The TRICARE Office assists patients on a walk-in basis with the following:

TRICARE enrollments

PCM Change Requests

Medical Records Functions/Release of Information

In and Out-processing

Referrals

Billing and Claims

Patient Travel/Aeromedical Evacuation

The following numbers can be used to reach the different departments of the Andersen AFB TRICARE Office:

Front Desk: ***(671) 366-1091 / (671) 366-6547***
Release of Information: ***(671) 366-5105***
Billing and Claims: ***(671) 366-6537 / (671) 366-4070***
Medical Records: ***(671) 366-5038***

Hours of operation
Monday - Friday: 8 a.m. - 4 p.m.
CLOSED on Weekends, Holidays, and Family days.
CLOSED the second Wednesday of every month for training.

Overseas Regional Contractor

TRICARE Overseas Program (TOP)
International SOS Government Services Inc.
www.tricare-overseas.com

TOP Regional Call Center-Eurasia-Africa
+44-20-8762-8384 (overseas)
1-877-678-1207 (stateside)
tricarelon@internationalsos.com

Medical Assistance
+44-20-8762-8133

TOP Regional Call Center
Latin America & Canada
+1-215-942-8393 (overseas)
1-877-451-8659 (stateside)
tricarephl@internationalsos.com

Medical Assistance
+1-215-942-8320

TOP Regional Call Centers-Pacific
SINGAPORE
+65-6339-2676 (overseas)
1-877-678-1208 (stateside)
Sin.tricare@internationalsos.com

SYDNEY
+61-2-9273-2710 (overseas)
1-877-678-1209 (stateside)
sydtricare@internationalsos.com

Medical assistance
SINGAPORE: ***+65-6338-9277***
SYDNEY: ***+61-2-9273-2760***

Additional Contacts

TRICARE For Life
Wisconsin Physicians Service-Military and Veterans Health
1-866-773-0404
www.TRICARE4u.com

More Resources

TRICARE Website
www.tricare.mil

Publications
www.tricare.mil/publications

Are you looking for a Job?

Contact the Military and Family Readiness Center (M&FRC) for assistance with:

- Job Search Strategies
- Resume Assistance
- Interviewing Skills
- Information on Federal Jobs and more!

The M&FRC staff is ready to assist you with your employment goals!

Contact M&FRC at ***(671) 366-8136*** or email ***36fss.fsh@us.af.mil*** for more information.

For employment opportunities, contact the following agencies

Regional NAF Human Resources Office
Joint Region Marianas
www.militarymwrguam.com/careers
Phone: ***(671) 349-1154/2154/2210/5154/3154***
Email: ***JRMJ9NAFHRO@us.navy.mil***

USAF 36 FSS Civilian Personnel Office
Phone: ***(671) 366-3674/671-366-3677***
Email: ***andersenstaffing@us.af.mil***

DON Human Resources Office
Phone: ***(671) 333-4063/671-366-6817***
Email: ***JRMHRO@oconus.navy.mil***

The Federal Government's Official Employment Website - *www.usajobs.gov*

USO - ANDERSEN

Contact us

Top of the Rock Bldg #26006
(behind the Main Exchange)

Open Daily, 11 AM - 6 PM

Office: ***(671) 654-4876***

Web: ***guam.uso.org***

Facebook: ***@USOAndersen***

Center Is Open At Phase 2

Limited Operations
Active Duty military + ADULT dependents 18+ only (Allied Forces are welcomed) Max capacity 36 Family room, theater closed, conference room by reservations.

Food & Beverages
Assisted Service (NO Self-service) Disposable plates, utensils Pre-packaged, single serving snacks , chips, Infusion treats, Winchell's donuts, Hotdogs/ Chili Dogs w/ condiments, Chili & Rice Sodas & bottled water.

Safety Measures
Mask is required for entry, 6 ft. Social distancing, sanitizing stations/safety shields, PPE for staff and volunteers, CDC compliance cleaning standards.

Connectivity
24/7 Wi-Fi, computers and CAC readers, local/long distance calls, printing.

Relaxation
Massage Chairs, XBox/PS5, Cable TV with over 80 channels.

Volunteering for our award-winning USO Andersen is unlike any other opportunity you will find. You will be joining an enthusiastic and passionate team in an organization with a history that spans more than seventy-five years. We are currently recruiting volunteers to support our USO Andersen center operations and special events. Join the Force behind the Forces today!

Center Representative

Volunteers support the day-to-day operations inside our USO Andersen center where we serve an average of 2,000 service members and their families each month. Duties include welcoming guests and checking their IDs, providing information about our USO and local community, ensuring the center is clean and organized, preparing and cooking food, monitoring and restocking supplies, and assisting guests with computers, games, televisions, phone calls, and more. Center representatives must be at least 18 years old and are asked to commit to a set 2-hour minimum weekly shift (shift availability varies and is based on.

Outreach/Special Events

Volunteers support USO Andersen programs or special events outside of the center such as military deployments, homecomings, and outreach events. Specific duties and working environments will vary depending on the type of event. Some of our annual events include the Golf for Our Heroes, Run for Our Heroes, International Asian Bazaar, Holiday Arts & Crafts Fair, and Home for the Holidays Thanksgiving and Christmas Dinners. This opportunity is ideal if you prefer a one-time or short-term quarterly commitment.

Register to volunteer today at volunteers.uso.org.
Visit guam.uso.org to learn more about USO Guam.

USO
STAMPS
U.S. NAVY
PAYABYAB
U.S. NAVY
BILLS
U.S. NAVY

VOLUNTEER
USO
USO
Guam

HAPPY
NATIONAL
ICE CREAM
DAY
USO

ACTIVITIES & ATTRACTIONS ON GUAM

ALL ABOUT GUAM

1

Watch the sun set at Two Lovers Point
Two Lovers Point is a large cliff that rises 368 feet from the reef below, and offers views of both the eastern and western sides of the island.

2

Scuba Dive and Snorkel at Gab Gab Beach
Gab Gab beach is located on the Naval Base and is a great place to see schools of fish and the occasional Black-Tip Reef Shark!

3

Hike Mount Lam Lam
Mount Lam Lam is known as the tallest mountain on earth because it starts all the way down in the Marianas Trench.

4

Golf
Guam is home to 7 different courses so you are sure to find one that fits your skill level.

5

Visit Chamorro Village
The Chamorro Village is full of many different gift shops that feature the work of local artists and craftsmen. Wednesdays the villiages hosts a night market with live music and dancing!

6

Visit the War in the Pacific National Historical Park
Spend time seeing the 7 park areas, located on land & under water, honoring all who were a part of WWII in the Pacific.

7

Explore Sagan Kotturan
The center serves as a co-operative site hosting CHamoru artisans and cultural practitioners which include traditional methods of farming, cooking, and healing. It is a great place that showcases Guam's rich history and the evolution of culture.

8

Camp at Tarague Beach
Andersen Air Force Base is home to more than one beautiful beach. Spend some time camping and swimming while you're here! You can even see the neighboring island of Rota on a clear day!

9

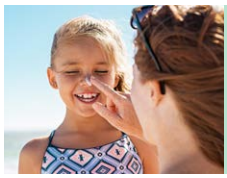
Experience a Dance Dinner Show
Many hotels in Tumon offer dance shows that offer great entertainment while also showcasing the amazing talents of the dancers, as well as some history of the island.

10

Take the Southside Tour
The southern end of the island is full of delicious local cuisine, scenic mountain ranges, and Chamorro culture. Check it out when you take a drive around the shouthern tip of the island!

**The suggested activities above do not constitute DOD endorsement of the activity, location, or company associated with the items listed.*

DO'S AND DO NOT'S



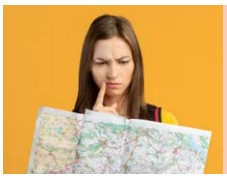
DO wear sunscreen, sun-protective coverings (hat, glasses, long-sleeved shirts etc.) and limit sun exposure.

DO NOT under estimate the sun.

DO wear light, free comfortable clothing as the climate here is hot and humid.

DO NOT wear heavy clothing such as winter clothes.

DO explore with friends/family, inform someone who will not be participating just in case an emergency occurs.



DO NOT go exploring the island alone.

DO visit a museum, go on guided hikes, or join a culture club to learn more about local artifacts.

DO NOT touch, sit or stand on local artifacts.

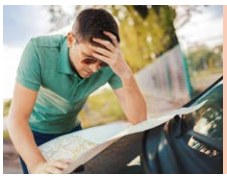
DO check weather and water conditions before every hike and water activity.

DO NOT assume weather and water conditions for the day.

DO hide your valuables or leave it home.

DO NOT leave your valuables in plain view where someone can easily steal it.

DO learn major landmarks and ask directions from an open business should you get lost.



DO NOT rely on street signs for orientation.

DO remove your flip-flops/ shoes when entering a local's home.

DO NOT enter a local's home with your flip-flops/shoes.

DO bring a dish or something to the BBQ.

DO NOT show up to a BBQ empty handed.

DO pack a plate to go - "balutan".

DO NOT decline packing food to go when leaving a BBQ.

Emergency Warning & Notification Helpful Contact Information

TO REPORT FACILITY DAMAGE
(671) 366-2916/2917/2918

TO REPORT HOUSING DAMAGE
(671) 366-6240 (FH)
(671) 366-9572 (UH)

PA FACEBOOK: ***@ Andersen36WG***

NOAA WEATHER STATION
162.550 / 162.400 MHz

BE READY INFORMATION
www.beready.af.mil

AFPAAS (AF ACCOUNTABILITY)
afpaas.af.mil

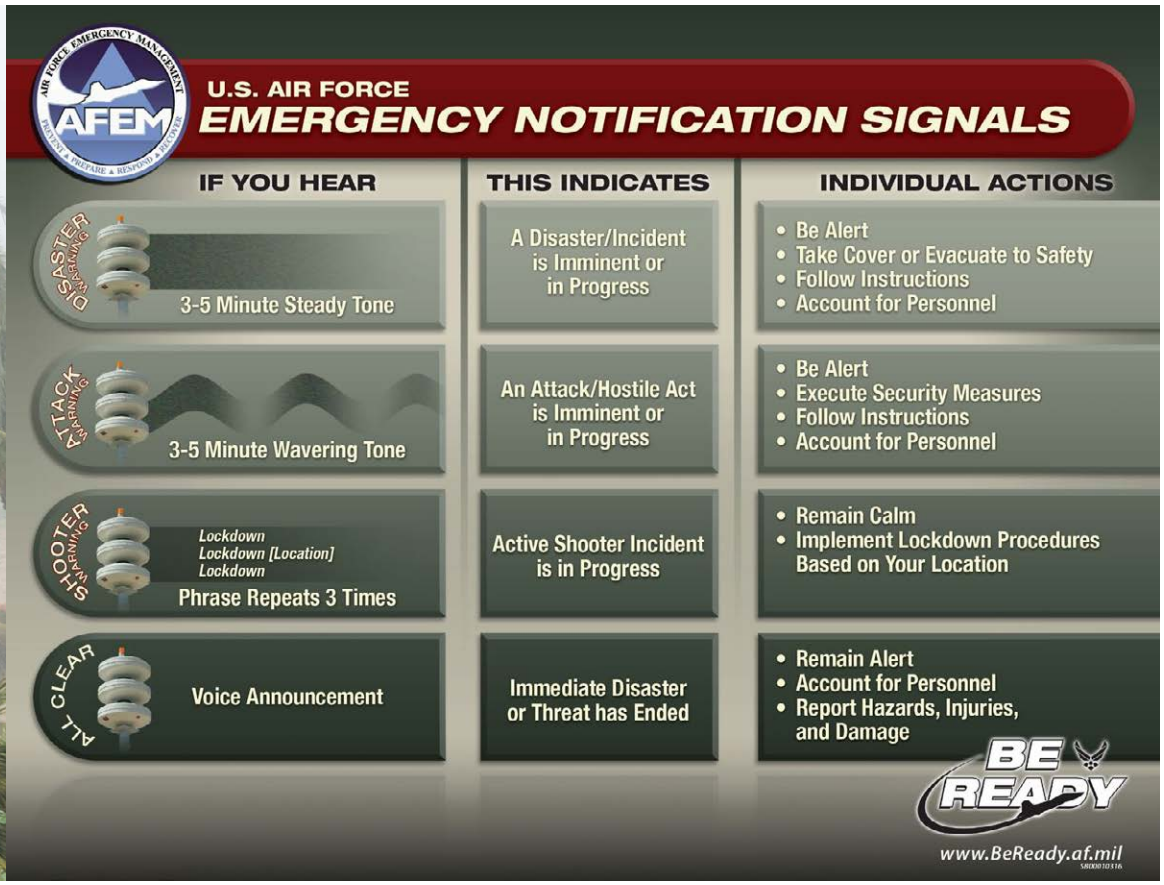
Typhoons

Guam lies in Typhoon alley, which is at the greatest risk for Typhoons. Typhoons can happen at any point in the year.

- A typhoon is a large-scale tropical storm that occurs west of the International Date Line.
- A typhoon has sustained wind speeds of at least 74 mph.
- Know and be aware of your TCCOR levels and the actions to take for you and your family.
- Have your typhoon kit ready at all times; stores will experience higher volumes during times of emergencies.
- Ensure safety of all family members including pets; remember they are just as scared as you are.

Flash Floods

- Occur with little or no warning
- 6″ of moving water can float your vehicle
- 3′ of water can move an adult
- Water pools on many Guam roads
- Be mindful of hydroplane hazards



Survival Kit

It's always good to keep a survival kit in your home. You never know when you're going to get hit with a natural disaster. Here's a general list of what you should keep in your kit. De-pending on where you are located you might have to add items to your kit.

- ☐ Water
- ☐ First-aid Kit
- ☐ Flashlight
- ☐ Cell phone
- ☐ Cash
- ☐ Personal medications
- ☐ Car maintenance kit
- ☐ Canned food and can opener
- ☐ Propane Stove
- ☐ Baby Supplies
- ☐ Battery operated radio
- ☐ Towels
- ☐ Pet supplies

Housing Preparation

- ☐ Close and lock storm shutters
- ☐ Secure items that could be taken by powerful winds (i.e. Trampolines/Canopies/Grills/Children's toys/ Coconuts)
- ☐ Check your generator prior to storm arrival and have extra fuel on hand.
- ☐ Don't use your generator until the storm has passed
- ☐ Ensure main breaker switch is available
- ☐ Have supply kit in an accessible and central location

Know your TCCOR Levels

TCCOR 4
Winds of 58MPH/50 knots possible within 72 hours

TCCOR 3
Winds of 58MPH/50 knots possible within 48 hours

TCCOR 2
Winds of 58MPH/50 knots possible within 24 hours

TCCOR 1
Winds of 58MPH/50 knots possible within 12 hours

TCCOR 1C
Winds of 40-57MPH/35-49 knots sustained are occurring

TCCOR 1E
Winds of 58MPH/50 knots are or ≥69MPH/60 knots are occurring

TCCOR 1R
Storm/Hazards have passed. Recovery personnel authorized movement. All Clear: The storm has passed. Personnel authorized movement but with caution.

Guam is always in TCCOR 4

2019 JOINT REGION MARIANA'S GUAM WATER SAFETY VIDEO

With Guam's seas offering a wide range of water activities occurring year-round, the potential for MISHAPS is HIGH.

This water safety video will provide need-to-know information on how to avoid dangerous situations when planning a day on the water. It is useful to both local residents of Guam and military personnel and their families who are new to or will be stationed on the island. Click on video to play or view it here: ***https://youtu.be/fTVJsEI3wTg***

2019 JOINT REGION MARIANA'S GUAM HIKING SAFETY VIDEO

Safety first while you enjoy Guam's many outdoor activities!

Joint Region Marianas presents its new hiking safety video which is full of information that will help you plan, execute, and get back home safely from your hike without the need of emergency assistance. Click on video to play or view it here: ***https://youtu.be/yQOt2CtUvl8***

2019 JOINT REGION MARIANA'S GUAM CULTURAL AWARENESS VIDEO

Guam: Where America's Day and Defense Begins

Within our 214 square-mile island, one can find a rich history, a philosophy of respect and cooperation, diverse cultural symbols and deep-rooted traditions. In this cultural crash course, you'll learn about those very elements that make Guam special. Click on video to play or view it here: ***https://youtu.be/OeHzZkRPBCE***

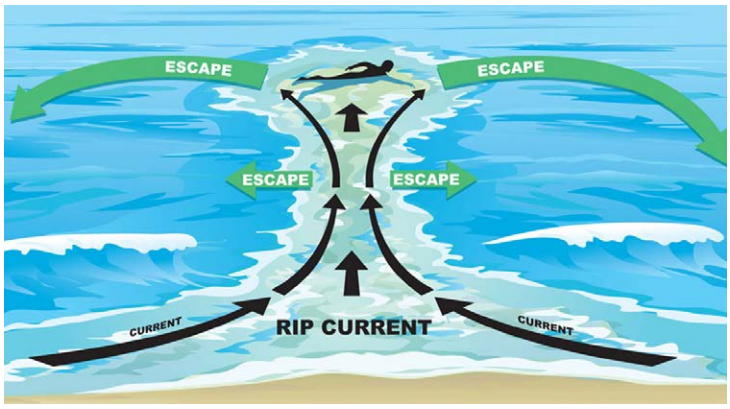
AAFB Beaches; NO water entry - except for Tarague Beach as follows:

- ***Swim in buoyed areas at own risk, no lifeguard (0630-1830L only)***
- ***No driving on beaches or scuba diving at Andersen AFB***
- ***Obey Beach Flag Conditions and posted signs***
- ***For water sports, local alerts, and current conditions call 211***

Caught in a Riptide?

REMEMBER TO:

- Don't panic and remain calm
- Don't swim straight back to shore
- Don't try to swim against the current
- Remove yourself from the current by swimming perpendicular to the current (parallel to the coast)
- Once you see a break in waves, you may be able to swim/climb over the reef & swim to shore
- If the water is too deep or the current is too strong for you to hold yourself in place, let the current take you and it will eventually slow down as you float further from the coast, then swim parallel to the coast for a few feet and then swim back to shore.



Warning: reef walk prohibited!
Rip currents can pull you over the reef!

Read and heed all warning signs!

BEACH FLAG CONDITIONS:

- **Red** – Do not enter water
- **Blue/Purple** – Do not enter water
- **Green/Yellow** – Swim with caution

CY16 Recovered Unexploded Ordnance (UXO)

Through time UXOs can start to blend in with the landscape. If you happen upon one here are some procedures to follow:

- **DO NOT PICK IT UP OR DISTURB THE AREA AROUND IT!**
- If possible, establish a 300ft cordon
- While ***911*** will get the proper personnel notified, for faster response please keep these numbers in mind:
  If on AAFB call the Command Post ***(671) 366-2981***
  If on a Naval Installation call the ROC ***(671)349-4003***

TUMON
Hotel row
Hilton Guam
PIC
Marriott
Fiesta Resort Guam
Holiday Inn
Hyatt
Outrigger
Guam Reef
Westin
Lotte Hotel
Nikko
Gun Beach
Guam Memorial Hospital
Padre San Vitores Shrine
Guam Greyhound dog track
Ypao beach park
Tumon Bay
San Vitores Road
Cushing Zoo
JFK High School
Guam Premier Outlets
Kmart
Dept. of Public Works
Guam Public Utilities Agency
ITC Building
Tamuning post office
To airport
Harmon Industrial Park
A Plaza De España, Hagåtña
B Latte Stone Park
C War in The Pacific National Historical Park
D Fort Nuestra Senora de la Soledan
E Marianas Military Museum
F Gadao's Cave
G Talofofo Caves
H Two Lovers' Point
I Southern Mountains Overlook
J Gov. Joseph F. Flores Beach Park
K East Hagåtña Beach
L Adelup Park
M Guam Veterans Cemetery
N Nimitz Beach
O Inarajan Pool
P Ipan Beach
Q Tarzan Falls
R Tanguisson Beach
S Get Pa'go
T Cathedral-Basilica Museum
U Talofofo Falls
V Sigua Falls
W Guam National Wildlife Refuge
X Malesso Kombento
Welcome to guam
N
Legend
= Golf courses
= Route numbers
= Vista sites
W Ritidian Point
Andersen Air Force Base
Tarague Beach
Yigo
Dededo
Mount Santa Rosa
Tumon
Tumon Bay
Tamuning
Hag t a Bay
Hagåtña
Barrigada
Mangilao
Piti Bomb Holes
Asan
Mongmong-Toto-Maite
Apra Harbor
Piti
Nimitz Hill
Ordot
US Naval Activities
University of Guam Marine Lab
Yona
Pago Bay
Santa Rita
Ipan Beach
Agat
Talofofo
Talofofo Bay
Sella Bay
Cetti Bay (Spanish Bridge)
Mount Lamlam
Umatac Bay
Umatac
Inarajan
Merizo Pier Park
Merizo
Inarajan Bay (Bear rock)
Cocos Lagoon
Cocos Island
HAGÅTÑA
Paseo Loop
Paseo Park
East Hag t a Bay
Hag t a boat basin
Governor's Complex (Adelup)
Superior Court of Guam
Chamorro Village (night market)
GICC building
Guam Historical Museum
West O'Brien Drive
U.S. Naval Hospital
Pacific News Building: Pacific Daily News
Latte Stone Park
Governor's House
Agana Shopping Center
TIYAN
Customs & Quarantine
Guam EPA
Antonio B. Won Pat Guam International Airport
Guam Housing Corp.
Dept. of Labor
Guam Fire Dept.
Guam Police Dept.
airport runway
U.S. Postal Service Guam Main Facility
To Hagåtña
TIYAN
Barrigada
Radio Barrigada
Barrigada Village

To enlarge/download click on the map or scan QR code above

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Bamboo Willies
Tarague Basin
FRONT GATE
BACK GATE
ANDERSEN AIR FORCE BASE GUAM FRONT GATE
ANDERSEN AIR FORCE BASE GUAM BACK GATE
ARC LIGHT PARK
ARC LIGHT BLVD.
DAVIS AVE.
ARNOLD AVE.
CHICAGO AVE.
NEW YORK AVE.
O'MALLEY AVE.
VANDENBURG ST.
HANSELL AVE.
MOBILE AVE.
CAROLINES AVE.
SANTA ROSA BLVD.
POWERS AVE.
BONINS BLVD.
TWINING AVE.
KENNEY AVE.
LEMAY AVE.
CRUMM AVE.
SPRATZ AVE.
PAPAYA AVE.
POLYNESIAN DRIVE
MARIANAS BLVD.
ULITHI AVE.
PLUMARIA
SUBWAY
CHARLEY'S
TACO BELL
BURGER KING
MWR
USO
BANK OF GUAM
PENFED CREDIT UNION
MERIDIAN Cafe
ATM
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ANDERSEN AFB

AREA CODE: 671

EMERGENCY/MEDICAL

01 3C **Fire Department** 366-5284 | Bldg. 17002
04 4B **36 Wing Medical Clinic** 366-9355 | Bldg. 26012
34 2D **Andersen Veterinary Clinic** 366-3205 | Bldg. 20011

FOOD & BEVERAGE

05 4B **Burger King** 653-0782 | Bldg. 27030
08 3C **Gecko Grill** 653-9713 | Bldg. 25005
09 4B **Popeyes** 653-0545 | Bldg. 24016
09 4B **Subway** 653-6775 | Bldg. 24016
09 4B **Taco Bell** 653-4817 | Bldg. 24016
09 4B **Charley's** 653-0545 | Bldg. 24016
09 4B **Infusion Coffee & Tea** 653-8743 | Bldg. 24016
14 1A **Bamboo Willies** 653-9814 | Bldg. 9509
23 6C **Meridian Cafe** 366-4654 | Bldg. 1091
23 6C **Shakey's Cove** 366-4655| Bldg. 1091
32 3C **Commissary** 366-2264 | Bldg. 22021

BASE EXCHANGE

09 4B **Base Exchange** 653-1141 | Bldg. 24016
09 4B **Stripes (Alterations)** 653-8595 | Bldg. 24016
09 4B **Vitamin World** 653-2547 | Bldg. 24016
09 4B **Barber Shop** 653-8599 | Bldg. 24016
09 4B **Stylique Salon** 563-8598 | Bldg. 24016
09 4B **The Cleaners** 653-8596 | Bldg. 24016
09 4B **NTT DoCoMo Pacific** 688-2273 | Bldg. 24016
09 4B **GTA Communications** 671-1513 | Bldg. 24016
09 4B **The Spa** 653-7858 | Bldg. 24016
09 4B **New Car Sales** 653-3154 | Bldg. 24016
09 4B **Computer Repair** 653-7669 | Bldg. 24016

SUPPORT SERVICES

02 5A **Airman's Attic** Bldg. 1728 AB
03 4A **Housing Office** 366-2127 | Bldg. 1723
29 3C **Loan Locker** 366-8136 | Bldg. 22026
29 3C **Consolidated Support Center** | Bldg. 22026
29 3C **Military & Family Readiness Center** 366-8136 Bldg. 22026
29 3C **ID Cards/ DEERs Office** 366-2276 | Bldg. 22026
38 2B **AAFB Visitor Control Center** 366-5477 | Bldg. 14615

OFF BASE

School Liaison Officer (SLO) 349-6251
Bldg. 203, Nimitz Hill

FITNESS & RECREATION

08 3C **Gecko Lanes Bowling** 366-5085/5117 | Bldg. 25005
10 4A **Auto Skills** 366-2745 | Bldg. 26051
12 3A **Arc Light Park & Stage Area**
13 1B **Sirena Beach** 366-5197
14 1A **Tarague Beach** 366-5197
15 5B **Andersen Pool** 366-3202 | Bldg. 1621
16 4B **Tickets and Travel** 366-2586 | Bldg. 26006
16 4B **Liberty Center** 366-2586 | Bldg. 26006
08 3C **Library** 366-4291| Bldg. 25005
19 3C **Outdoor Recreation** 366-5197 | Bldg. 25018
19 3C **Dive Shop** 366-6975 or 653-1021 | Bldg. 25018
19 3C **Arts & Crafts** 366-4248 | Bldg. 25018
21 4C **Coral Reef Fitness Center** 366-6100 | Bldg. 25045
22 3C **Mehan Theater** | Bldg. 22023
23 6C **Palm Tree Golf Course** 366-4653 | Bldg. 1091
24 5B **Dog Park** 366-5197

CHILD & YOUTH

25 5A **Child Development Center** 366-1601 | Bldg. 1625
25 5A **Child Development Homes** 366-1601 | Bldg. 1625
27 5B **School Age Care** 366-3490/91/92 | Bldg. 1622
27 5B **Youth Sports** 366-1650 | Bldg. 1605
27 5B **Youth Programs/Teen Center** 366-1640 | Bldg. 1605
28 5B **Andersen Elementary School** 366-1511 | Bldg. 14057
28 5B **Andersen Middle School** 366-3880 | Bldg. 14057

OTHER

06 4A **Gas Station/Mini-Mart** 366-2574 | Bldg. 21000
07 4B **Post Office** 366-8777 | Bldg. 24018
10 4A **Car Care Center** 653-9386/2886 | Bldg. 26051
11 3C **New Car Sales** 653-7741/2 | Bldg. 25006
11 3C **Used Car Lot** 366-5197 | Bldg. 25018
16 4B **Top of the Rock** | Bldg. 26006
20 2D **Pet Lodge** 366-5020 | Bldg. 20016
23 6C **Sunrise Conference Center** 366-4655 | Bldg. 1091
30 3C **Andersen Chapel I** 366-6139 | Bldg 22024
31 5A **Andersen Chapel II** 366-2913 | Bldg. 1623
33 2C **Airport Terminal Entry** | Bldg. 17002
35 5B **Andersen Gateway Inns & Suites** 362-5501 | Bldg. 2700
35 5B **Andersen Lodge** 362-5511/2/3 | Bldg. 27006
36 5B **AGIS Visitors Quarters** 362-5511/2/3 | Bldg. 1656
37 3C **Bank of Guam** 366-8371/2 | Bldg. 26005
37 3C **Pentagon Federal Credit Union** 653-6555 | Bldg. 26005

ANDERSEN AIR FORCE BASE FORCE SUPPORT SQUADRON

MILITARYMWRGUAM.COM
CALL, CLICK OR VISIT US TODAY!

NAVAL BASE GUAM
A
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OROTE POINT RD
ALDRICH ROAD
HIBISCUS AVE
SUMAY DRIVE
CHAPEL ROAD
HARBOR ROAD
MARINE CORPS DRIVE
HAPUTO ROAD
MARKET STREET
SHORELINE DRIVE
EXCHANGE ROAD
MARINE CORPS DR
Apra Harbor
NAVY FEDERAL Credit Union
NAVAL BASE GUAM FRONT GATE
NAVAL BASE GUAM BACK GATE
SUBWAY
ATM
MWR LIBERTY
Wendy's
Navy Gateway
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MORALE, WELFARE AND RECREATION
NAVAL BASE GUAM

MILITARYMWRGUAM.COM
CALL, CLICK OR VISIT US TODAY!

AREA CODE: 671

EMERGENCY/MEDICAL

01 3B **Fire Department** 339-3474 | Bldg. 1575
02 2B **Navy-Marine Corps Relief Society** 564-1880 Bldg. 39 Hibiscus Drive
03 2B **Branch Medical & Dental Clinic** 344-9222
04 4D **Security** 339-3414 | Barracks 6003
34 4D **Boller Veterinary Clinic** 333-3225 | Bldg. 104
39 3C **Naval Base Guam** CDO 777-1809 | Bldg. 3190
43 4D **U.S. Coast Guard** 564-8724 | Bldg. 308

FOOD & BEVERAGE

06 3C **Subway** 565-8199 | Bldg. 1760/1763
07 5A **Torpedoes & Tomahawks** 564-1833/4 | Bldg. 75
08 5A **First Strike Bowling Center** 564-1828 | Bldg. 600
15 1C **Clipper Landing** 989-0988
08 6C **Domino's Pizza** 564-3036 | Bldg. 600
09 6C **Panda Express** 564-2388 | Bldg. 258
09 6C **Raising Cane's** | Bldg. 258
09 6C **Oki-Suzhi** | Bldg. 258
32 6C **Commissary** 339-5173 | Bldg. 275
42 6C **Wendys** 564-8800

NAVY EXCHANGE

06 3C **NEX Gas Station/Mini-Mart** 565-0764 Bldg. 1760/1763
09 6C **NEX Barber Shop** 564-3131 | Bldg. 258
09 6C **NEX Beauty** 564-3110 | Bldg. 258
09 6C **NEX Main Store** 564-3178 | Bldg. 258
09 6C **NEX Uniform/Tailor Shop** 564-3193
10 6D **NEX Rent-A-Car** 564-1870 | Bldg. 257
10 6C **NEX Autoport Service Center** 564-0661 | Bldg. 257
11 5C **NEX New Car Sales** 564-3259 | Bldg. 258A
12 6D **NEX Home Gallery (Dry Cleaning)** 564-3205/6 Bldg. 256
19 5C **NEX Home Center** 564-3211~3 | Bldg. 700

OFF BASE

School Liaison Officer (SLO) 480-7588
Bldg. 203, Nimitz Hill

FITNESS & RECREATION

08 5A **First Strike Bowling Center** 564-1828 | Bldg. 600
13 1A **Gab Gab Beach** 969-1826 (No glass & dogs allowed)
14 1B **San Luis Beach** 969-1826 (No glass & dogs allowed)
16 5C **Dadi Beach** 969-1826 | Dogs Allowed
17 2B **Outdoor Recreation Warehouse** | Bldg. 1986
18 2B **Sumay Marina** 969-1826/685-5925 | Bldg. 1985
18 2B **Outdoor Recreation** 969-1826 | Bldg. 1985
19 5C **MDA Dive Shop** 564-6321 | Bldg. 700
20 4A **Liberty Center** 564-2280 | Bldg. SB1
20 4A **Library** 564-1836 | Bldg. SB1
21 5B **Captain's Cup & Intramural Sports** 333-2249/2461 Bldg. 1980
21 5B **Charles King Fitness Center & Pool** 333-2049 Bldg. 1980
21 5A **Tickets and Travel** 989-2301 | Bldg. 75
22 5A **Big Screen Theater** 564-1830 | Bldg. 1981
23 4A **Driving Range** 685-5925
24 5B **Auto Skills** 564-1827 | Bldg. 1982-A
24 5B **Community Center** 989-2301 | Bldg. 1982-A

CHILD & YOUTH

25 5A **Child Development Center** 333-1844/5 | Bldg. 1983
26 5A **Teen Center** 339-6410 | Bldg. 1982-B
27 5B **School Age Care** 339-6410 | Bldg. FH-01
28 2B **McCool Elementary/Middle School** 339-8676 | Bldg. 100

OTHER

02 2B **NMCRS Thrift Store** 564-1879/80 | 39 Hibiscus Drive
04 5A **Navy College** 339-8291 | Barracks #1
04 5A **Navy Legal Service Office** 333-2061 | Barracks 1A
04 5A **Post Office** 339-3292 | Barracks 4
21 5B **MWR Admin Office** 339-3494 | Bldg. 1980
20 4A **Unaccompanied Housing** 333-2284 | Bldg. SB1
29 3C **Laundromat** 564-3178/9 | Bldg. 1988
30 3A **Navy Gateway Inns & Suites** 339-5259 | Bldg. 2000
31 3B **Naval Base Guam Chapel** 339-2126 | Bldg. 1984B
33 4D **Fleet & Family Support Center** 333-2056 | Bldg. 106
35 4D **T. Stell Newman Visitor Center** 333-4050 | Bldg. 1657-B
36 4D **NBG Visitor Control Center** 339-1280 | Bldg. 1657-A
36 4D **ID/CAC Card Processing Office** 339-8301 | Bldg. 1657-A
37 4D **Navy Federal Credit Union** 1-888-842-6328 Bldg. 1657-C
38 3C **Naval Base Guam Quarter Deck** 355-1110 | Bldg. 3190
39 3C **Family Housing** 333-2081 | Bldg. 3190
39 3C **Personal Property (Household Goods)** 333-2045 Bldg. 3191
40 3C **Vehicle Processing Center** 339-2205 | Bldg. 3179
41 4C **Self-Help** 339-5246 | Bldg. 365

HAVE YOU TRIED AMERICAN FORCES TRAVEL? www.americanforcestravel.com

MWR Tickets & Travel Office
ANDERSEN AIR FORCE BASE
Top of the Rock *(enter through the USO)*
Bldg. 26006 Davis Ave
Monday - Friday | 9 a.m. - 5 p.m.
Closed Weekends & Federal Holidays
*OPEN BY APPOINTMENT ONLY
(e) *36fss.itt.ticketsandtravel@us.af.mil*
(p) ***(671) 366-1476/2586***

MWR Tickets & Travel Office
NAVAL BASE GUAM
Bldg. 1980A Haputo Road
Located inside the Charles King Fitness Center.
Monday, Wednesday - Friday | 9 a.m. - 5 p.m.
Closed Tuesdays, Weekends & Federal Holidays
(e) *mwrguamitt@gmail.com*
(p) ***(671) 989-2301***

VISIT MWR GUAM WEBSITE

MilitaryMWRGuam.com

Your portal to all programs & activities hosted by 36 FSS/ MWR at Andersen Air Force Base & Naval Base Guam

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AAFES/BX

HOURS OF OPERATION:
Monday through Saturday 8 a.m. – 8 p.m.
Sunday 8 a.m. – 7 p.m.

WEBSITE: *www.shopmyexchange.com*

FACEBOOK PAGE: *Andersen Exchange*

PHONE NUMBER: (671) 653-1141

COMMISSARY

HOURS OF OPERATION:
Monday through Sunday 8 a.m. – 7 p.m.

WEBSITE:
https://shop.commissaries.com/

FACEBOOK PAGE: *Andersen Commissary*

PHONE NUMBER: (671) 366-2264

CORAL REEF FITNESS CENTER

HOURS OF OPERATIONS:
Monday through Friday 6 a.m. – 10 p.m.
Sunday through Saturday 8 a.m. – 6 p.m.

UNMANNED HOURS
Access available to registered members afterhours, training days, holidays, and family days.

FACEBOOK: *36FSS*

WEBSITE: *aafb.militarymwrguam.com/sports-fitness*

PHONE NUMBER: (671) 366-6100

Do Your Part to Stop Terrorism

U.S. AIR FORCE

EagleEyes

WATCH.REPORT.PROTECT.

The first step is knowing what to look for.

Always keep an Eagle Eye out for these suspicious behaviors:

>> Surveillance.

Someone recording or monitoring activities, including the use of cameras (both still and video), note taking, drawing diagrams, writing on maps, or using binoculars or any other vision-enhancing device.

>> Elicitation.

Anyone or any organization attempting to gain information by mail, fax, telephone, or in person about military operations or people.

>> Tests of Security.

Any attempts to measure reaction times to security breaches or to penetrate physical security barriers or procedures.

>> Acquiring Supplies.

Purchasing or stealing explosives, weapons, ammunition, uniforms, decals, flight manuals, passes or badges (or the equipment to manufacture them), or any other controlled items.

>> Suspicious Persons Out of Place.

People who don't seem to belong in the workplace, neighborhood, business establishment, or anywhere else. This also includes suspicious border crossings, stowaways aboard ship, or people jumping ship in port.

>> Dry Run.

Putting people into position and moving them about without actually committing a terrorist act such as a kidnapping or bombing. An element of this activity could also include mapping out routes and determining the timing of traffic lights and flow.

>> Deploying Assets.

People and supplies getting into position to commit the act. This is the last opportunity to alert authorities before the terrorism occurs.

U.S. AIR FORCE

CALL 24 HOURS PER DAY (671) 366-2910 or (671) 366-2987

AAFB HELPFUL TELEPHONE NUMBERS

Guam Area Code: 671
DSN Prefix: 315

Scan QR code to visit the MFRC Facebook page

EMERGENCY……..…...911
SECURITY FORCES (MAIN LINE)……..…362-4638
LAW ENFORCEMENT DESK…...…..366-2910 (Press 2)
SF ARMORY…… …...366-3110 (Press 6)
PASS & ID……....….366-5650/5243 (Press 1)
POLICE SERVICES……...……...366-1145 (Press 4)
SF INVESTIGATIONS…..…...…..…...366-7098 (Press 7)
AAFB COMMAND POST…….……366-2981

Airman Against Drunk Driving……366-RIDE(7433)
Alcoholics Anonymous (AA)……646-SAFE(7233)
Andersen Operational Spt Team……...366-2419
American Red Cross 1-877-272-7337
Base Operator/JRM Call Center 366-1110/355-1110
Bomb Disposal (EOD, duty hours) 366-5198
Bomb Disposal (EOD, after hours) 688-9322
Domestic Violence Hotline…… Local: 477-5552
……..National: 1-800-799-7233(SAFE)
Emergency Shelter ……475-7100
Fire Department Dispatch 366-5284
Guam Behavioral Health & Wellness Center (GBHWC)……...647-5440
Crisis Hotline……..647-8833
SARC 24/7 Helpline .....366-SARC(7272)
Sanctuary 24-hour Hotline ……...475-7100
Suicide Prevention Center…...1-800-273-TALK (8255)
Sexual Abuse Hotline……477-5552
Teen Line……1-800-786-2929 (800-RUNAWAY)
Teen Suicide Hotline……1-800-552-8336
OSI (during duty hours) 366-2987
OSI (after hours) 362-3000
Poison Control Center 1-800-222-1222
Women's Shelter……....648-5888
Youth Shelter……..649-1673

AAFES/BX 653-1141/ 653-1136
- Alteration Shop..... 653-8595
- Barber Shop..... 653-8599
- GTA Communications ……..…653-6266/644-4482
- New Car Sales 653-3154
- NTT DoCoMo Pacific……..……...…..688-2273/2355
- Military Clothing Sales..... 653-8624
- Stylique Salon 653-8598
- The Spa 653-7858
- The Cleaners……...653-8596
- Vitamin World..... 653-2547

Agent Letters (USA/USAF Sponsor) 366-7171
Military & Family Readiness Center (M&FRC). 366-8136
Air Force Aid 703-972-2604
Air Force Aid (After Hours)……..571-314-3628
Air Force Aid Email……...ea@afas-hq.org
Airman Leadership School..... 366-6292

Air National Guard (I.D. Card Section) 344-1107
Alee Shelter Office 648-5888
Emergency Hotline..... 648-4673
American Red Cross-Guam Chapter 472-6217/9
American Red Cross-AAFB Office.....977-9463/ 683-9085
Andersen Passenger Terminal (PAX)…….....366-3545
Area Defense Council (ADC)……..366-2281
Arts & Crafts/Skills Development Center..... 366-4248
Auto Hobby Shop..... 366-2745
Bank of Guam (AAFB Branch) 653-8371/2
Bowling Center (Gecko Lanes)..... 366-5117/5085
Boy Scouts (Andersen Chapter) 489-6921
Boy Scouts (Guam District) 649-0639
Car Rental Andersen (National Car Rental)..... 653-7368
Chapel 1 & 2 (AAFB) 366-6138/9
Chapel (NBG)……..339-2126
Charles King Fitness Center (NBG)..... 333-2049
Child Development Center (CDC) 366-3490
Child Protective Services (CPS) 475-2653/72
Civil Engineer Service Call..... 366-2916
Civilian Pay Office (Finance) 366-4586
Civilian Personnel Office (CPO)..... 366-3674/77
Clinic (AAFB)..... .366-9355(WELL)
- Website: ..... www.tricareonline.com
- Appointments ..... Press 1
- Pharmacy/Lab/Radiology/Immunizations..... Press 2
- TRICARE/Medical Records/Referral Management/ Patient Advocate.....…...864-8559
- All Others ..... Press 4
- Dental 366-6750
- EFMP 366-2853
- TRICARE..... 366-1091
- Mental Health Clinic (AAFB) ……...…….……..…...366-5125
- Public Health (AAFB).....……..……...366-4147

Commissary (AAFB - I.D. Desk)..... 366-2264
Commissary Deli (AAFB) 366-4782
Commissary (NBG) 339-7156
Community Correction Officers..... 735-5170
Coral Reef Fitness Center 366-6100
Credit Union (Navy Federal)..... 888-842-6328
Credit Union (Pentagon) 1-800-247-5626
Defense Logistics Agency (DLA) Documents 339-7195/8102
DLA- DRMO 339-7147
Dept. of Labor (American Job Center FMKA -One-Stop Career Ctr.) 475-7000/1
Department of Revenue & Taxation
- Website……..…… www.guamtax.com
- Driver's License Bureau 635-7651/1761/62
- Motor Vehicle Registration 635-7652/1886

Education Office (AAFB) 366-3170
Equal Opportunity (EO) Office…….....366-5111
Family Advocacy Program (FAP)..... 366-5167
Finance (Mil Pay/Travel/Customer Svc)..... 366-1770

Food/Dining (AAFB)
- Bamboo Willie's 366-2730/4655
- Burger King 653-0782
- Gecko Grill 653-9713
- Shakey's Cove. 366-4655
- Meridian Café 366-4655
- Magellan Dining Facility 366-5158

Food Court (BX)
- Charlie's 653-0545
- Froots 653-1194/95
- Infusion Coffee & Tea.....653-8743
- Pizza Hut ..... 653-4812~4
- Popeyes..... 653-0545
- Subway 653-6775/2925
- Taco Bell 653-4817

Food Stamps Office (Dededo)..... 735-7305
Furniture Management Office (FMO)..... Contact Housing
Furniture Mart (Navy Exchange) 564-3205/6
Gas Station (AAFB)..... 653-4677
Gas Station (NBG) 565-0764
Girl Scout Center..... 646-5652
Golf Course (Palm Tree) 366-4653
Hertz Car Rental..... 646-5875
HSC-25 Quarterdeck 366-6410
Home Depot 648-0440
Hospital (GMH) .....647-2330/2555~9
- Emergency Number 647-2222
- Emergency Room ..... 648-7909~12

Hospital (Navy)
- Emergency Room 344-9232/9314
- Central Appointments 344-9202
- Hospital Information (Quarterdeck)..... 344-9340
- Mental Health (Navy) 344-9401
- Pediatric Appt. Line .....344-9202 (After Hours Line)
- .....344-9418 (Regular Hours Line)

Housing Maintenance (AAFB) 366-7217
Housing Office (AAFB)..... 366-2127
Housing Office (NBG)..... 333-2081/2
Immigration Services (U.S. Citizenship) . 1-800-375-5283
Inspector General (IG) Hot Line 366-5367
ITT (Information/Tickets/Tours)..... 366-2586/1476
Legal Office 366-2937
Library..... 366-4291
Lodging 362-5501/2
Meehan Conference Center (Base Theater) 366-1320
..... Reservations for Official Functions:
https://usaf.dps.mil/sites/andersen/WingStaffAgencies/36WGCCP/SitePages/Previous-event.aspx

Military & Family Life Counselors (MFLC)
- Andersen AFB (AAFB).....689-0526
- Child & Youth (CYB) 480-8793
- Northwest Field (NWF).....480-4753

Military Personnel Flight - MPF (I.D. CARDS) . 362-4812
Morale Call Line 366-1110/355-1110
MWR Administration Office.....333-3494
NAF HRO 349-1154/2154/2210
National Guard Express/Shoppette.....734-1409
Navy Exchange (NEX) Main Store 564-3178/9, 3221
Navy Exchange (NCTS)..... 355-8840
- Gas Station (NCTS) 355-2320

Navy Fleet & Family Support Center (FFSC). 333-2056~9
Navy FFSC Counseling Services 333-9827/8
Navy/Marine Corps Relief Society 564-1879
New Car Sales 653-3154/5/7741
New Parent Support Program..... 366-3167
Outdoor Rec (AAFB) 366-5197
Outdoor Rec (NBG) 564-1826
Pacific Daily News Customer Services..... 472-1736
Pass & I.D. Office (Main Gate) 366-5650
Passport Office (Dept. of Rev & Tax)..... 635-1776
Personal Property Processing Office 333-2045
- *(Currently relocated to Navy PPO)*.....

Pet Boarding Facility..... 366-5020
Pool (AAFB) 366-3202
Post Office (USPS) 366-8777
Postal Service Center (Military Mail) 366-5682
POV Pickup /Drop-off.....564-8120
Professional Development Center.....366-7829
Protocol Office..... 366-1320/1453
Public Affairs (PA) 366-2228
Recycling Center.....366-1850
Retiree Affairs Office (RAO)..... 366-2574
Safety Office .....366-SAFE(7233)
SARC/SAPR Office 366-7714
SATO Travel/Ticket office (Official) 1-888-815-0250
Schools
- Andersen Elementary 366-1511/2
- Andersen Middle School 366-3880/5973
- Guam High School 344-7410
- Guam District Superintendent's Office.....344-9160/9578
- School Liaison (JRM)..... 349-6251/488-7045

Self Help Store 366-3165
Shoppette (Andersen Plaza Arcade)..... 653-8143
Shoppette (Andersen Gas Station) 653-4677
Sun Rise Conference Center (SRCC)..... 366-4655
Teen Center 366-7706/1640/1650
Telephone/Computer Trouble (CS)..... 366-2666
TMO (*See Personal Property Processing Office)
TMO Passenger Travel Section..... 366-5165
- 24/7 Flight Recording.....366-6148

Terminal Check-in Counter.....366-2097
Top O' the Mar..... 472-4606/7
United Tire Express (AAFB) 653-9386/2886
USO (Guam) 647-4USO (4876)
USO (Andersen)..... 654-4876
USO (NBG) 563-4876
UOG Campus Suicide Prevention Program.....735-2888/9
VARO (Victims Advocate Reaching Out)..... 477-5552
Veterans' Benefits Information (VA)..... 648-0090/3/4
- VA Benefits Advisor.....(W).339-8634…(C).488-8009
- VA email.....vatap.calibresys.com

Veterinary Clinic (AAFB)..... 366-3205
Veterinary Clinic (NBG)..... 333-3225
Visitor Control Center (North Gate) 366-5477
WIC
- Dededo 635-7471/2
- Main Office - Tiyan..... 475-0295/6
- Inarajan..... 828-7550
- Santa Rita 565-3537

Youth Center/School Age Program..... 366-1640

This listing was last updated June 2025.
If you know of any changes that need to be made, please call M&FRC at 366-8136. Thank you!

This Newcomer's Guide was brought to you by the

Andersen AFB Military & Family Readiness Center.