

FREQUENTLY ASKED QUESTIONS (FAQs)

1. Does Andersen AFB honor “Trusted Traveler” Program processes?
 - No, Andersen AFB does not utilize the “Trusted Traveler” Program
2. Who can escort guests onto the installation?
 - Active Duty, Guard, Reserve, Retirees, and their Spouses
 - Service-Connected Veterans and Veterans Health Information Card (VHIC) Holders
3. How many people can I escort onto the installation?
 - Active Duty, Guard, Reserve, Retirees, and their Spouses (7)
 - Service-Connected Veterans/Veterans Health Information Card (VHIC) Holders (5)
 - Active Civilian Employees (7)
 - Landowners (7)
4. Which documents are accepted for installation access requests?
 - Real ID’s
 - Passports
 - Drivers Licenses with a copy of your Birth Certificate
 - Green Card
 - Naturalization Certificate
5. What do I need if I am sponsoring a foreign national?
 - Copy of their Passport
 - Leisure Foreign Visitor Request
6. How long do visitor requests or contracts take to get approved?
 - All passes will take up to 5-7 business
7. How early should I submit my visitor requests or contracts? Why?
 - We recommend submitting all items at least 2 weeks prior to start date
 - To prevent further delays
8. What if I want to Sponsor one more than 7 people at once?
 - Fill out a Special Event Pass Application
 - Fill out the Interstate Identification Index Log 2024
 - Provide photocopies of each guest’s Acceptable form of ID

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9. What if my guests stay is longer than 7 days?
 - Fill out a Special Purpose Pass application
 - Provide a photocopies of your guests ID
10. Can my guest shop at the BX and Commissary?
 - No, they cannot, but they can go with you inside
11. What if my guest lands on the island after office hours and is staying on base?
 - Go to the Pass and ID office and let them know of the situation. A day pass will be made
12. What forms can I sent over email and why?
 - We only accept Special Purpose Passes, Weekend Work requests, and BARs for companies located off island
 - Why? Limited resources and catch mistakes spot on
 - To avoid miscommunication over email
13. What is the difference between the Pass and ID office and the VCC
 - The Visitor center is where base passes are made to include SPP, LO, Recurring and CGL passes
 - The pass and ID office is where all paperwork will be processed along with military member RABs will be created
14. Is the VCC opened on the weekend?
 - The VCC is opened on Saturdays 0800-1100 [LUNCH] 1200-1600.
 - Saturdays are only for regular base passes
 - No contractors on Saturdays
15. How old do you have to be to get a pass?
 - 16 or older
 - Children 15 and under do not need a visitors pass
16. What happens if I leave my guest on base?
 - If your guest is left alone on base without an unescorted pass it will result in a sponsorship violation and your sponsorship privileges will be provoked.
17. Can my guest be in a separate car than me?
 - Yes, just notify the gate guard of the in vehicle behind you.

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18. Who can sponsor guests onto Andersen and how many at once?

- Active Duty, Guard, Reserve, and Retirees and their spouses = 7
- Service-Connected Veterans/Veteran's Health Information Card (VHIC) holders = 5 *****Must register at each installation to gain access*****
- Active Civilian Employees (CAC Card Holders Only and no spouses) = 7

19. What should I do if my brand-new CAC/Military ID isn't working at the gate?

- It usually takes a week for new IDs to get into the system go to the VCC to get a pass to get onto the installation
- If you still cannot get access onto the base within a week, contact MPF at 366-4812

20. Are there any other methods to escort my guests onto the installation after the VCC closes?

- Yes, we have two methods to meet your installation access needs
- The Pass and ID Office (adjacent to main gate) will complete only Visitor's Passes from 1400-1600
- Flight personnel have the capability to complete temporary passes afterhours until the VCC opens

21. Where can I get the appropriate form and information for all my installation access needs?

- Scan the QR Code below (**NOTE: Ensure all information is typed out on each form. ONLY Landowners are exempt from this and are allowed to turn-in handwritten III Logs.**)

